



# LCRI: WHAT RI WATER SYSTEMS NEED TO KNOW

120Water PWS Portal Training

Maddie Brogan / RI RWA 2026



# AGENDA

**01** Check In

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**02** LCRI & What You Need to Know

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**03** PWS Portal: Plan & Action

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**04** Questions & Next Steps

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# INVENTORY PULSE CHECK

# WHAT'S IN IT FOR ME



1. Centralized Data
2. Jumpstart Next Steps
3. Submission Ease
4. Support Beyond Service Lines



**WHY ARE  
WE HERE?**

# NEW RULES REQUIRE NEW TOOLS



Baseline  
Inventory



Service Line  
Replacement



School & Childcare  
Testing



Risk Mitigation



Sampling and  
Monitoring



Site Assessments



Corrosion Control



Customer  
Communications



# REGULATORY TRANSITION

1991 LCR

LCRR 10/16/24

LCRI: 11/1/27

Comply with LCR until 11/1/2027, except for LCRR 1, 2, 3, and 4

1. Service Line Inventory: 10/16/24
2. Customer Notice for LSL, FTT, and Unknown: 11/15/24 & Annually
3. 24-hr public notice following Pb ALE @ ppb
4. 2025 CCR Updates: 7/1/25

Comply with all LCRI elements starting 11/1/2027



*November 2027*

# LCRI MAJOR IMPACTS

1. Add Connectors/Goosenecks to Inventory
2. Non-Lead Service Line Validation
3. Provide results to customer for ALL samples within 3 business days, after receiving results, regardless of level
4. Lowers action level to 10 ppb (from 15 ppb)
5. Offer sample for Pb in School and Childcare Facilities
6. Remove all LSL/GRR “*under your control*” within 10 years (Dec. 2037)
  - Remove regardless of P90 Pb levels
7. Compliance sampling at 100% LSL sites (if applicable)
  - Sample for Pb in 1st and 5th liter and use higher result for P90

# 2027 INVENTORY SUBMISSION SUMMARY



Baseline Inventory (including any updates to materials and connectors)



List of Schools and Childcare Facilities in the water system



Replacement Plan (if Inventory includes lead, GRRs, or unknowns)



**Customer Notices must be sent for every year there are lead, GRR, and unknown lines in the inventory.**

# LPPA HIGHLIGHTS

- **GRR considered Lead**
- **Customer Notices**
  - Within 30 days of discovery of new lead service line
  - Within 30 days if property changes hand of unknown or lead line
- **Inventory Annual Report**
  - One page form for utilities with Lead, GRR, and Unknown SLs
  - Summary information of material classifications, property classifications, verification & replacement updates
  - Submit to RIDOH by September 30th
- **LSL Removal Timeline**
  - 10% replacement rate has NOT changed. However, as defined in LPPA there is the potential the timeline gets escalated to be complete by 2033 contingent on funding



# RIDOH WEBSITE

<https://health.ri.gov/drinking-water-quality/public-water-system-compliance-revised-lead-and-copper-rule-lead-poisoning>

Official State of Rhode Island website

 Select Language  Settings



STATE OF RHODE ISLAND

Department of Health



Search the site

Search

[Home](#) » [Drinking Water Quality](#) » Public Water System Compliance With Revised Lead And Copper Rule, Lead Poisoning Prevention Act


Drinking Water Quality

About Your Water Quality

Assessments to Find and Fix Causes of Microbial Contamination in a Public Water System

Lead Contamination of Water


Certified Drinking Water Testing Labs

Water System Information (Drinking Water Viewer) 

## Public Water System Compliance with Revised Lead and Copper Rule, Lead Poisoning Prevention Act

This webpage contains information about requirements for public water systems. If you are concerned about lead in your drinking water, visit [Lead Contamination of Water](#).

### Laws and Regulations for Rhode Island Public Water Systems

Public water systems must meet the requirement of federal rules and state laws related to addressing lead in drinking water. The Environmental Protection Agency (EPA) established the Lead and Copper Rule (LCR) in 1991 to protect public health and reduce exposure to lead in drinking water. In 2021, EPA published a revision to the LCR called the Revised Lead and Copper Rule (LCRR). In 2023, amendments to the [Rhode Island Lead Poisoning Prevention Act](#)  (LPPA), went into effect and established additional requirements. The LCRR and LPPA focus on identifying the areas most impacted by lead in drinking water and on replacing lead service lines.

# SCHOOL AND DAYCARES



## *Understand the Requirements*

**When:** NOW

**How:**

- Review the [EPA Fact Sheet](#) for specific regulatory requirements.
- Understand the [SOP for 3Ts](#) and steps necessary to start your program.
- Watch the [3Ts Collection Video](#) to learn more.



## *Create Your List*

**When:** NOW - 11/1/2027

**How:**

- For schools, [DOE Directory](#) can identify the schools across the state.
- For childcare facilities, [DHS Early Childhood Program](#) can identify registered facilities in your distribution system.
- Encourage them to participate in RIDOH's free sampling program [HERE](#).



## *Determine Next Steps*

**When:** NEXT

**How:**

- **Update** the Property Classification in PWS Portal.
- **Review your options** for providing sampling to those facilities throughout the system.
- **Develop a project plan** for this type of program
- **Reach out** to RIDOH with any questions!

# SCHOOL TESTING IN RI

<https://health.ri.gov/data/testing-school-drinking-water-lead>

Official State of Rhode Island website

Select Language Settings



STATE OF RHODE ISLAND

Department of Health



Search the site

Search

[Home](#) » [Data](#) » Testing School Drinking Water For Lead

## Testing School and Child Care Facility Drinking Water for Lead

### Purpose

In 2023, the Rhode Island Department of Education (RIDE), the University of Rhode Island (URI) Cooperative Extension Water Quality Program, and the Rhode Island Department of Health (RIDOH) collaborated to develop a voluntary, statewide program to test the drinking water for lead in K-12 public schools and [licensed child care centers and family child care facilities](#). The results of that testing will be uploaded here when available. If you don't see your facility here, check back periodically.

RIDOH cannot take any regulatory or legal action based on the results of this voluntary testing. RIDOH will provide results to the Department of Human Services, who may choose to work with your facility to help reduce lead if necessary.

The *Water Infrastructure Improvements for the Nation Act (WIIN Act)* addresses, supports, and improves America's drinking water infrastructure. Federal grant funds from the *WIIN Act* have been used to develop a program to test drinking water for lead at Rhode Island schools and child care facilities.



[Have School or Child Care Drinking Water Tested for Lead](#)



# MEET THE TEAM

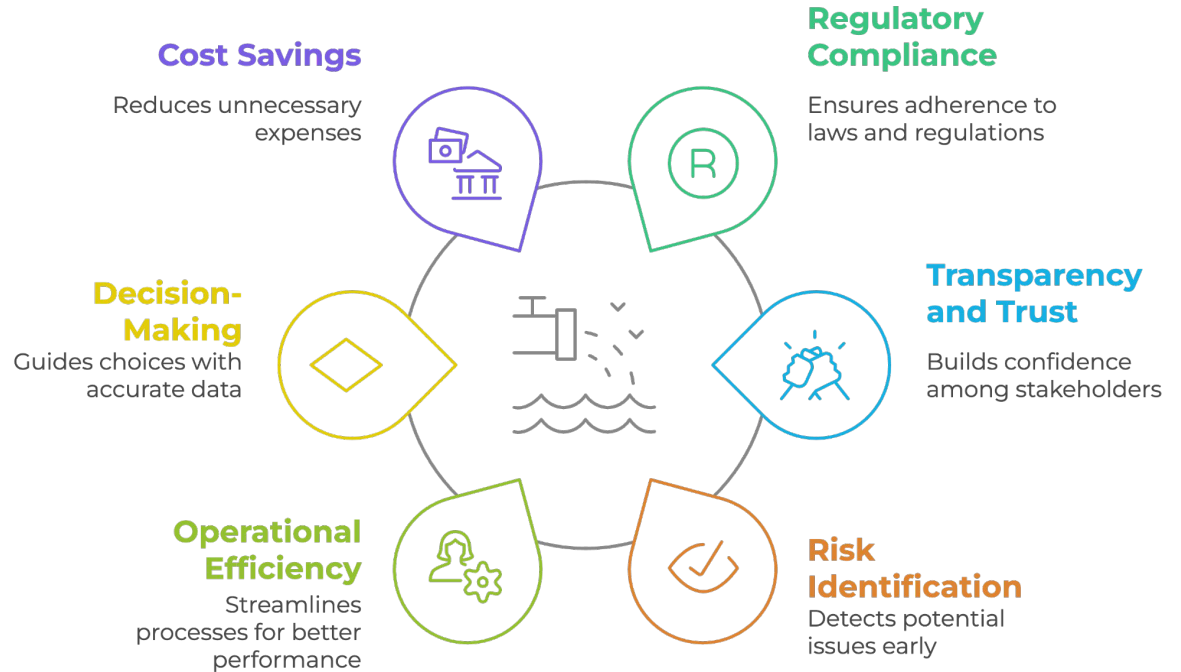
Party	Abbreviated Name	Role	Email / Website
Drinking Water Quality, RI Dept. of Health	RIDOH	Regulatory questions/comments related to Rhode Island-specific interpretations of the LCRI; these include but are not limited to: acceptable inventory methods, basis of material classification, field verification methods, etc.	<a href="https://health.ri.gov/drinking-water-quality">https://health.ri.gov/drinking-water-quality</a> 401-222-5960 <a href="mailto:ryan.hoskins@health.ri.gov">ryan.hoskins@health.ri.gov</a>
Rhode Island Infrastructure Bank	RIIB	Financial Questions/comments related to financial support (e.g., grants) to support the development of a system's service line inventory.	<a href="https://www.riib.org/">https://www.riib.org/</a> 401-453-4430 <a href="mailto:info@riib.org">info@riib.org</a>
Rhode Island Rural Water Association	RIRWA	Technical Assistance Rhode Island Rural Water is an incredible resource supporting systems with inventory related work and otherwise. Contact their team to see if there is an opportunity to inquire about some assistance.	<a href="https://rirwa.org/">https://rirwa.org/</a> <a href="mailto:rirwa@rirwa.org">rirwa@rirwa.org</a>
120Water	120Water	Product & Technical Support Questions and comments related to PWS Portal, technical questions about how to log in and use the software, and how to build and manage your inventory within the platform.	<a href="mailto:support@120water.com">support@120water.com</a> <a href="https://120water.com">120water.com</a>



# PWS PORTAL

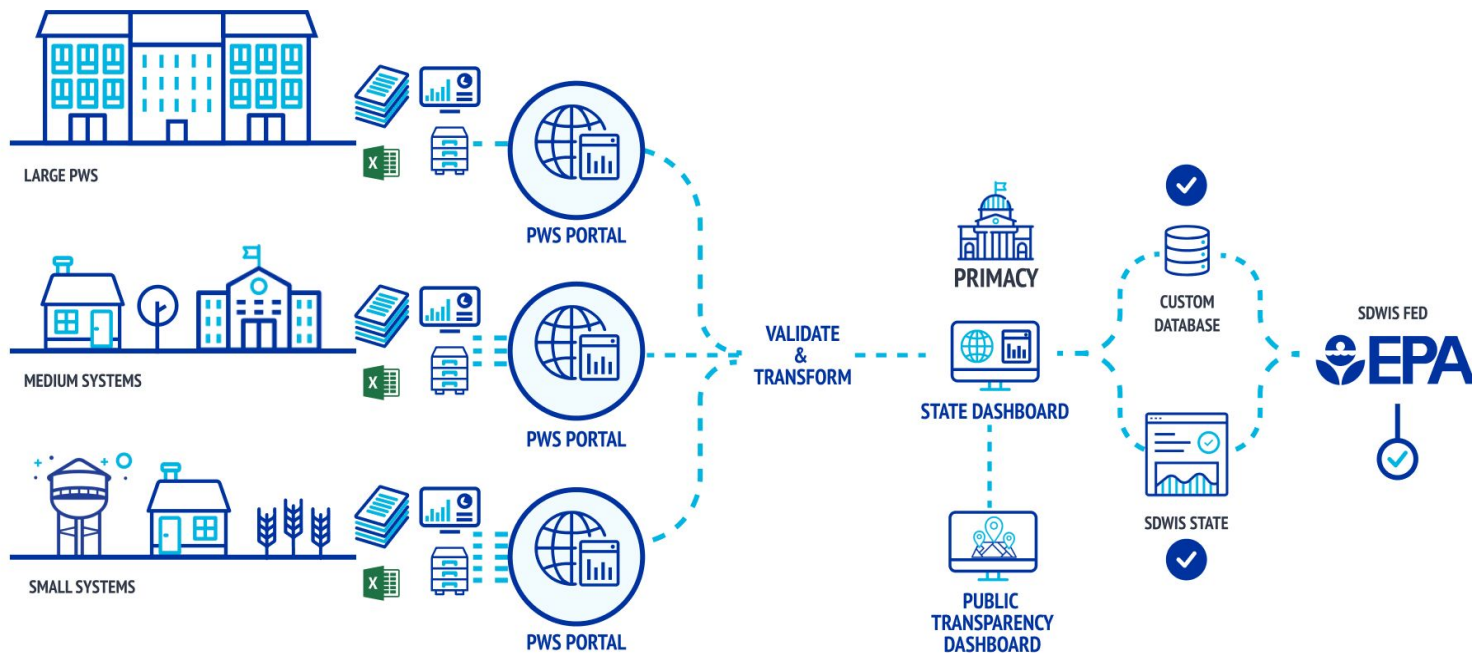
# WHY DATA MATTERS

Capturing data is critical in the water management and compliance industry because it forms the foundation for informed decision-making, operational efficiency, regulatory compliance, and public health protection.



# HOW DOES IT WORK?

This ecosystem standardizes and streamlines data, reporting, and communication with both your primacy agency and your community.

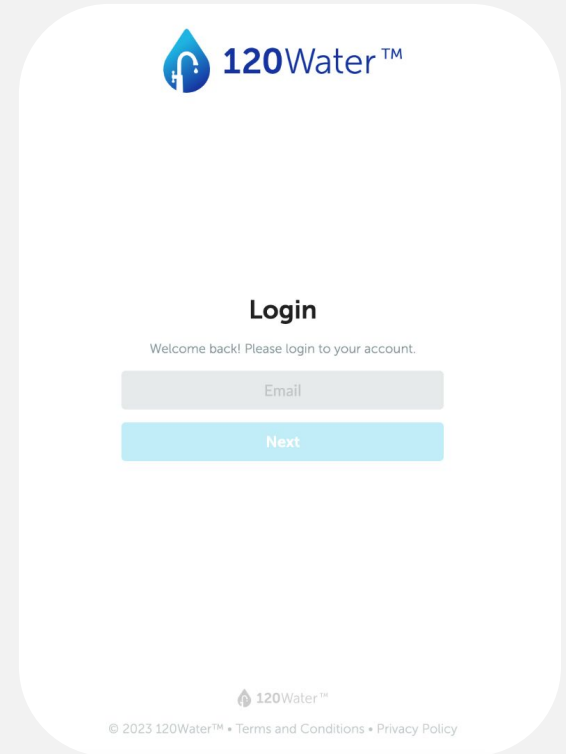




# TIME TO LOG BACK IN

1. Navigate to: <https://pws.120wateraudit.com>
2. Use your email address and password to log in. If you forgot your password, you can reset it on this page too!
3. Questions: Email [support@120water.com](mailto:support@120water.com) - Include your Name, PWS ID, and your question

[pws.120wateraudit.com](https://pws.120wateraudit.com)



**MAKE YOUR PLAN**



# THE LCRI COMPLIANCE TRAIL MAP

## Trail Length

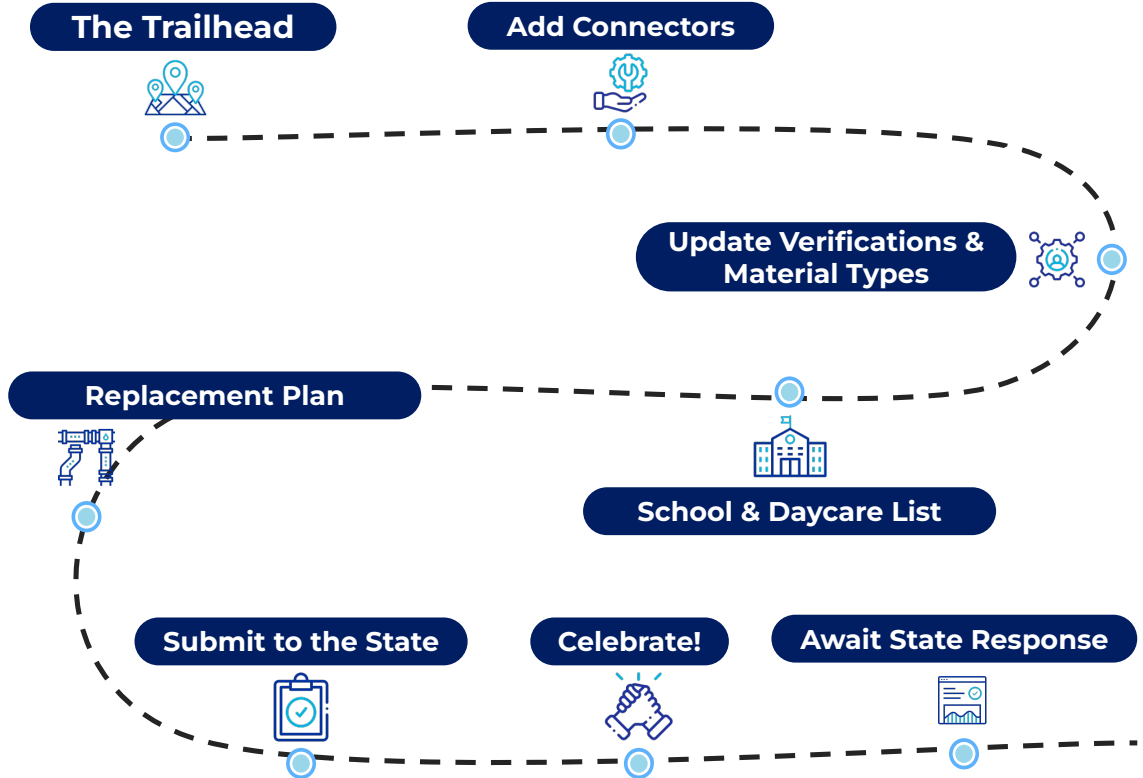
Present - Nov 1, 2027

## Estimated Difficulty

Easy with 120Water

## Elevation Change

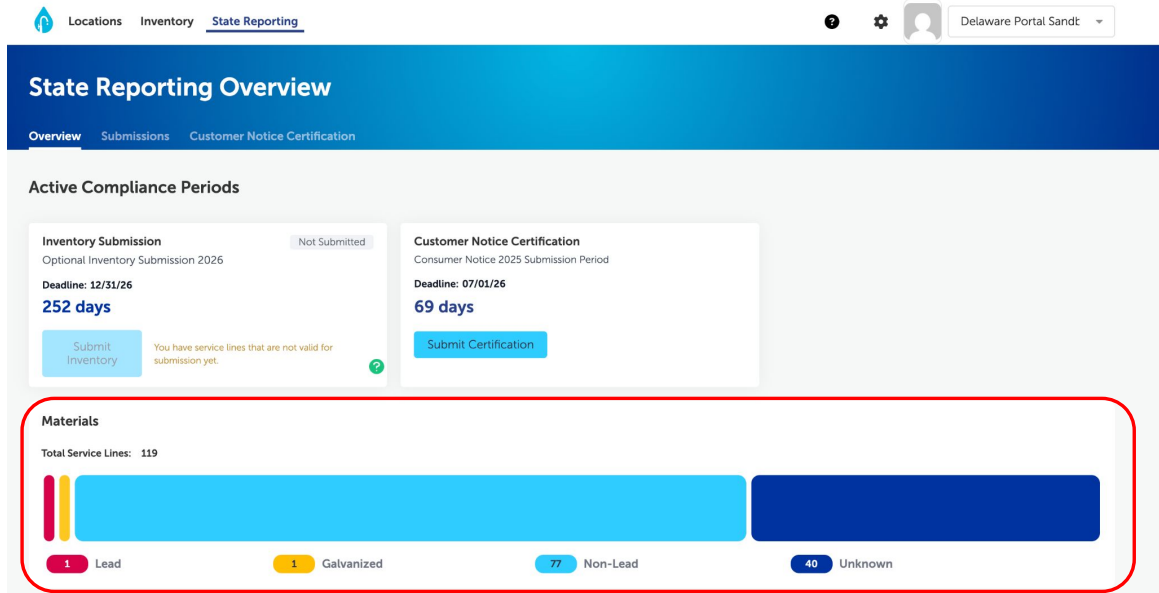
Reaching new heights  
with LCRI Compliance



# WHAT 'TYPE' OF SYSTEM ARE YOU?

## Water System types based on initial inventory:

1. All Non-Lead
2. Majority Unknowns
3. Unknowns and GRR/Lead SLs
4. All Known Lines with Mix of Materials



# REVIEW YOUR SUBMISSIONS

## Navigate to the State Reporting page:

1. Review Submission History
2. Submit Your Customer Notice Certification Form
3. Consider Submitting An *Optional* Inventory Update, if you've made substantive updates.

The screenshot shows the 'State Reporting Overview' page. At the top, there are navigation tabs for 'Locations', 'Inventory', and 'State Reporting'. The 'State Reporting' tab is active. Below the navigation, there are three sub-tabs: 'Overview', 'Submissions', and 'Customer Notice Certification'. The 'Customer Notice Certification' sub-tab is highlighted with a red box. The main content area is divided into two sections: 'Active Compliance Periods' and 'Materials'. The 'Active Compliance Periods' section contains two cards. The first card is for 'Inventory Submission' (Optional Inventory Submission 2026) with a deadline of 12/31/26 and 252 days remaining. It has a 'Submit Inventory' button and a note: 'You have service lines that are not valid for submission yet.' The second card is for 'Customer Notice Certification' (Consumer Notice 2025 Submission Period) with a deadline of 07/01/26 and 69 days remaining. It has a 'Submit Certification' button highlighted with a red box. The 'Materials' section shows 'Total Service Lines: 119' and a horizontal bar chart with four categories: Lead (1), Galvanized (1), Non-Lead (77), and Unknown (40).

Locations Inventory State Reporting

Delaware Portal Sandt

### State Reporting Overview

Overview Submissions **Customer Notice Certification**

#### Active Compliance Periods

**Inventory Submission**  
Optional Inventory Submission 2026  
Deadline: 12/31/26  
252 days  
Submit Inventory  
You have service lines that are not valid for submission yet.

**Customer Notice Certification**  
Consumer Notice 2025 Submission Period  
Deadline: 07/01/26  
69 days  
Submit Certification

#### Materials

Total Service Lines: 119

1 Lead 1 Galvanized 77 Non-Lead 40 Unknown

# CUSTOMER NOTICE CERTIFICATION FORM

After clicking 'Submit Certification' on the State Reporting page:

- Fill it out with necessary information based on the notices you sent this Fall
- Submit to RIDOH by
  - **July 1st, 2026**

The screenshot displays the 'State Reporting Overview' page in a web application. The navigation bar includes 'Locations', 'Inventory', and 'State Reporting'. The user is logged in as 'Delaware Portal Sandt'. The main content area is titled 'State Reporting Overview' and contains three sub-sections: 'Overview', 'Submissions', and 'Customer Notice Certification'. The 'Customer Notice Certification Form' section includes three required text input fields: 'Full Name (First and Last)', 'Email', and 'Phone'. Below these fields is a question: 'During this submission period, by what method did you distribute notices? Select all that apply.\*'. The options are: 'Mailed with Water Bill', 'Mailed with CCR', 'Separate Mail', 'Hand Delivery', 'Email', 'Other', and 'No Notices Required'.

Locations Inventory State Reporting

Delaware Portal Sandt

## State Reporting Overview

Overview Submissions Customer Notice Certification

### Customer Notice Certification Form

Full Name (First and Last) Email Phone

Required Required Required

During this submission period, by what method did you distribute notices? Select all that apply.\*

- Mailed with Water Bill
- Mailed with CCR
- Separate Mail
- Hand Delivery
- Email ⓘ
- Other
- No Notices Required

# EMAIL NOTIFICATIONS FOR SUBMISSION CHANGES

## Upcoming Submission Deadline

Hello Meena Gunachandran,

This is a reminder that your Inventory Submission for **ALFORDSVILLE WATER UTILITY** is due on **March 19, 2026 at 08:00 PM EDT**.

### Deadline Details

**Submission Period:** Inventory Sub 02/26

**Type:** Inventory

**Submission Due Date:** March 19, 2026 at 08:00 PM EDT

**Requirements:** All inventory fields must be submitted and finalized via the State Reporting page.

To complete your submission, visit your portal:

[Complete My Submission](#)

Keeping your submissions on schedule ensures compliance and supports effective communication with your State Primacy Agency.

## Notification Types

- Submission Confirmation
- Submission Status Change
- Submission Comment Added
- Submission Deadline Reminder
- Overdue Submission Reminder

## Profile Details

Update your personal profile details

**First Name**

**Last Name**

**Email**

## Email Preferences

Choose which emails you receive from 120Water. Updates apply only to you

**Unsubscribe from all emails**  
If checked, you'll no longer receive email reminders from 120Water for these items

- Submission Confirmation
- Submission Status Changes
- Submission Comments added
- Deadline Reminders / Upcoming Due Dates
- Overdue Submission Nudges

**TAKE ACTION**



# CREATE AND UTILIZE LISTS

## Look at a View:

- Navigate to the Inventory Page
- Click on the Views button
- Select one of the premade Views to narrow down your table.

**Inventory Submission Deadline** Not Submitted

252 days

December 31st 2026

**Materials**

Total Service Lines: 119

1 Lead 1 Galvanized 77 Non-Lead 40 Unknown

Search... Showing 100 of 124 Assets

0 Selected  Select All Assign to Program Delete Send Communication

120Water ID	External ID	Address	LCRR Tier	Status
25349417	--	5 S. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
25349416	--	7 S. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
25349415	--	9 S. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
25349414	--	2 N. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
25349413	--	4 N. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service

**Save View**

**My Views**

- Test 10/9
- Felton View
- Unknowns paired down

**Team Views**

- Test 10/9
- Felton View
- Unknowns paired down

**Platform Views**

- Annual LCRR Communication
- Lead / Unknown / GRR
- Lead
- Unknown

## Create a new View:

- Apply a filter
  - Click on the filter option to make selections
- Apply a table update
  - Click on table icon to make changes
- Click on Views
  - Select 'Save View'
  - Name the View
  - Choose if it's for the team or just you



Soon this Views list will include School and Childcare Facilities, to help with that list creation!

# CREATE YOUR SCHOOL & CHILDCARE LIST

## Update the Location Details:

- Select the location for the property you want to update
- Click 'Edit' in the Profile section
- Select the Property Classification dropdown, then Save!

## Important Property Classifications:

- Childcare Facility
- Elementary School
- Multi-Family Residence w/ Childcare Facility
- Secondary School
- Single-Family Residence w/ Childcare Facility

## 318 Bliss Street, Newport, RI 02840

Location External ID: -- Edit

**Details** Samples Communications Contacts Assets Interactions Attachments

> **Location Details** Edit

---

▼ **Profile** Edit

LCR Tier ⓘ	LCRR Tier ⓘ	Current LCR Sampling Site	Lead Solder
--	<b>Tier 5</b>	<b>Unknown</b>	<b>Unknown</b>
POE/POU Treatment	Property Classification	Sensitive Population	Disadvantaged Neighborhood
<b>Unknown</b>	<b>Childcare Facility</b>	--	--
Persons In The Home			
--			



Do your research! Childcares can be hard to identify. They do need to be licensed with the state.

# VERIFICATIONS

## How to Verify a Service Line:

- Click on the Address
- Navigate to Assets Tab
- Select 'Verify Asset'
- Fill in the required information
  - Verification Date
  - Verified By
- Select the side of the service line to verify
  - System-Owned
  - Customer-Owned
- Then click 'Next'

The screenshot displays the 120Water interface for a specific location. At the top, navigation tabs include 'Locations', 'Inventory', and 'State Reporting'. The current location is '2 Water Avenue, Wilmington, DE 19805'. Below this, a breadcrumb trail shows 'Details', 'Samples', 'Communications', 'Contacts', 'Assets' (highlighted), 'Interactions', and 'Attachments'. On the right, there is a user profile for 'Delaware Portal Sandt'.

The main content area is divided into three sections:

- Assets:** A list containing 'Service Line - 25349422' and a '+ Add New Asset' button.
- Summary:** A table with the following data:

EPA Material Classification	Verification Status	Verification Date	
Lead Status Unknown	Not Verified	--	
Verified By	Ownership	Status	Service Line External ID
--	Split	InService	--
Inventory Communication Sent	Last Sent On		
No	--		
- Map:** A map of Wilmington, DE, with a red pin at the location. The map includes labels for 'Kennett Square', 'Chadds Ford Township', 'Chester', 'New Garden', 'Hockessin', 'Wilmington', 'Newark', 'Brookside', 'Pennsville', and 'NITP'. A red circle highlights the 'Verify Asset' button in the 'Actions' menu above the map.

At the bottom right, the asset details are shown: 'Asset ID: 25349422', 'Location Coordinates: 39.737419, -75.553353', and an 'Edit coordinates' link.

# VERIFICATIONS

Fill in the required information:

- Material
- Previously Lead
- Verification Method
- Add Notes or the Material Classification Basis
- Click 'Finish Verification'

**Line Verification**

Verification Date \* 04/24/2026

Verified By \* Enter name

**Add Notes**

Add optional Notes

**Select the sections of the line you wish to update \***

System Owned

Customer Owned

**Add Attachment**

Drag and drop a file here or click to browse.

[Browse](#)

Only 5 files at a time

[Cancel](#) [Next](#)

**Line Verification**

**System-Owned Verification**

Material \* --

Previously Lead \* --

**Material Classification Basis**

Select

**Classification Basis Notes**

Enter classification basis notes

**Verification Method \***

--

**Add Notes**

Add optional Notes

[Back](#) [Finish Verification](#)



Be sure to Verify both sides of the service line to have a fully verified line!

# ADDING CONNECTOR INFORMATION

## Update the Connector Details:

- Click on the Address
- Navigate to Assets Tab
- Click 'Edit' in the Connectors section
- Select the Connector Present dropdown
- Fill in the information, then Save!

## Options for Connectors

- Yes
- No
- Not Known



If you have already added connector information to the 120Water platform, it will be added here.

Details - Connectors / Fittings / Other Save Cancel

**Connectors** ⓘ

Connector Present?

+ Add Connector

**Fittings** ⓘ

Fittings	Material	Fittings Verification Method
<input type="text" value="--"/>	<input type="text" value="--"/>	<input type="text" value="--"/>
Fittings Verification Date	Fittings Verified By	
<input type="text" value=""/>	<input type="text" value=""/>	

**Other**

Lead Solder	Other Lead Equipment
<input type="text" value="Unknown"/>	<input type="text" value=""/>

# PWS PUBLIC TRANSPARENCY DASHBOARD

## PWS PTD

Display your live inventory data on a public facing website to meet the transparency requirements of the rule.

## How to Set Up your PWS PTD

- Navigate to the Account Settings Page
- Select 'Communications Management'
- Click on 'PWS Public Transparency Dashboard'
- Fill in the fields and save!
- Email [support@120water.com](mailto:support@120water.com) to turn it live

## Account Settings

Account Management

Data Management

Communication Management

Notifications

PWS Public Transparency Dashboard

State Public Transparency Dashboard

### PWS Public Transparency Dashboard Settings

Save View Dashboard

Your PWS Public Transparency Dashboard is not ready!  
Contact support@120water.com to set up your PWS Public Transparency Dashboard.

**Title**  
The public-facing headline for your dashboard.

Delaware Portal Sandb

2 characters left

**Describe Your Program**  
Provide an overview of your drinking water program. This will display in the "info" panel.

We are committed to pr

769 characters left

**Contact Link**  
Provide a link for visitors to contact your Utility instead of 120Water.

https://example.com/suj

1024 characters left

Drag and drop logo here or click to browse files.

Browse

Logo should be at least 150px by 150px.  
Support file types: JPEG, JPG, PNG  
Max file size: 5.2 MB



**Set it up once and share it with your community = continued transparency! Labor Saver!**

# PWS PUBLIC TRANSPARENCY DASHBOARD



BRISTOL COUNTY WATER

## About this Program

We are committed to providing safe drinking water to all residents. Our dashboard provides information about lead service lines or drinking water contaminants. The results you see are a part of our lead and copper sampling program.

## About this Resource

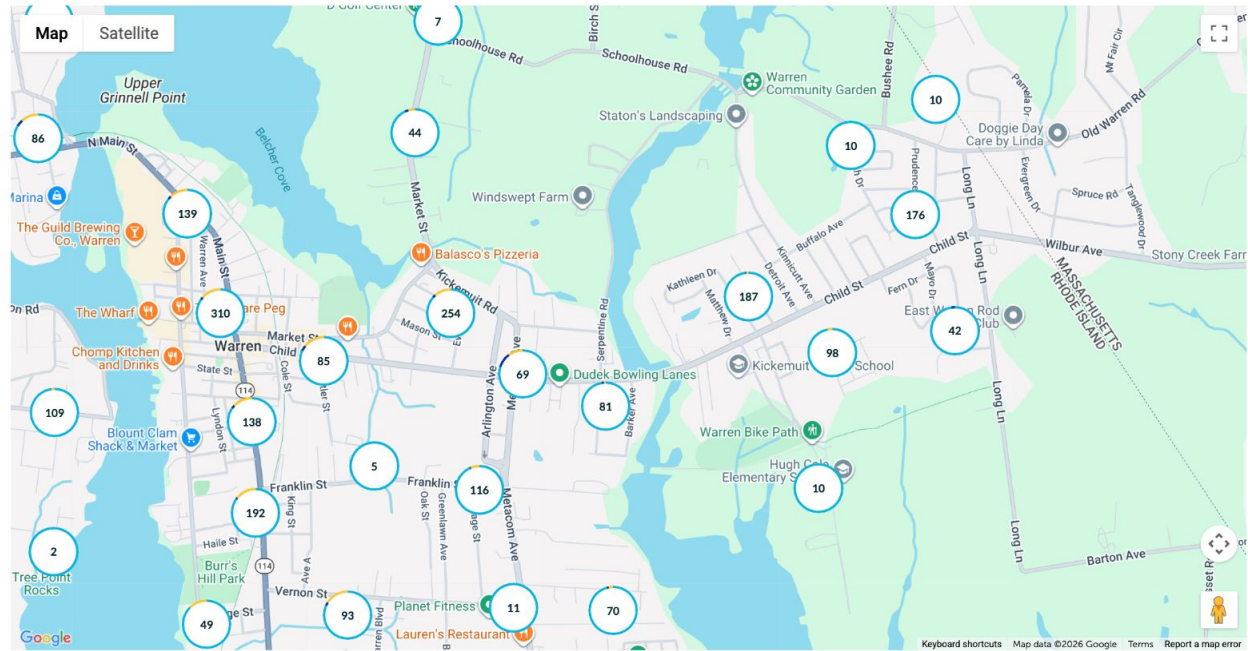
The resources have been made available by BRISTOL COUNTY WATER AUTHORITY and its commitment to safe drinking water. Please contact 120Water for any questions.

## Disclaimer

The information provided by 120Water and BRISTOL COUNTY WATER AUTHORITY shall be used for the purpose of providing property owners and residents information regarding their water services. The data is not for commercial, legal, or other use.

120Water and BRISTOL COUNTY WATER AUTHORITY cannot guarantee the accuracy of these maps and is not liable for damages of any kind, including but not limited to lost business, lost profits, business interruption, data loss, or other loss that might arise from using this mapping resource and information. 120Water and BRISTOL COUNTY WATER AUTHORITY reserves the right to update or terminate the display of these maps and records at any time.

## Find Service Lines or Samples



Service Line:  
Left Side = Public Side  
Right Side = Private Side

Service Line Material: Non-lead Lead Galvanized Unknown

# STATE PUBLIC TRANSPARENCY DASHBOARD

## State PTD

RIDOH has published a statewide map that showcases the submitted inventory data from all water systems.

## Ensure your information is accurate on State PTD

- Navigate to the Account Settings Page
- Select 'Communication Management'
- Click on 'State Public Transparency Dashboard'
- Fill in the fields and save!

### Account Settings

Account Management

Data Management

Communication Management

Notifications

PWS Public Transparency Dashboard

**State Public Transparency Dashboard**

### State Public Transparency Dashboard Settings

These settings control the information on your Primacy Agency's publicly facing map

State Public Transparency Dashboard URL: <https://dhss.120water-ptd.com>

**Utility URL**

This is where the public will be directed when selecting your utility from the state PTD

**Public Contact Information**

This is where the public will be directed to contact you

**Utility Address**

Ex. 3203 Fake St

**Email Address**

Ex. displayAddress@water.com

**Phone Number**

Ex. (317) 555-0123

Save



**Fill in your Utility URL with your PWS PTD link or your website, so the public can easily find your information.**

# ONGOING SUPPORT

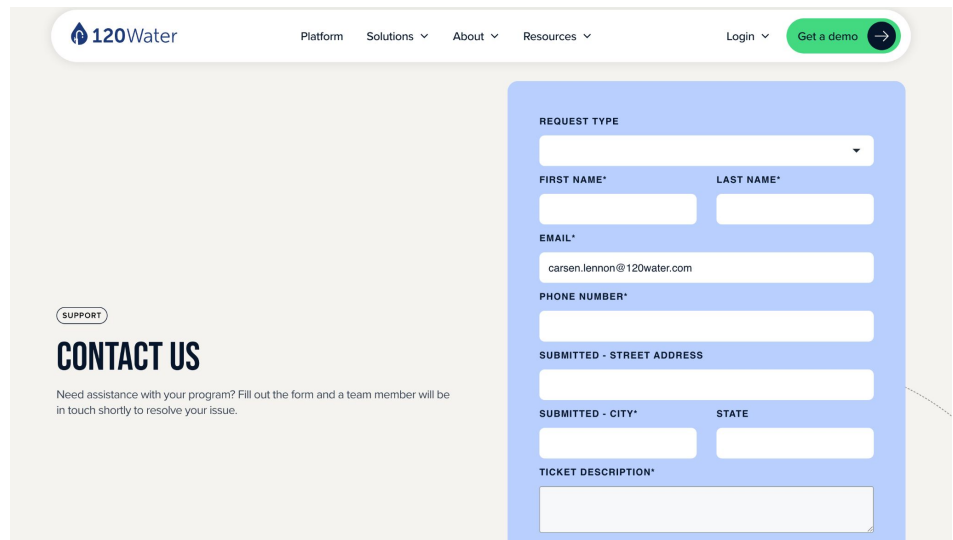
We are here for you! Please reach out with any software questions.

## 120Water Help Center:

- <https://pws-hc.120water.com/pws-helpcenter>

## Contact Support:

- <https://120water.com/support>
- 1-800-674-7961
- [support@120water.com](mailto:support@120water.com)



The screenshot shows the 120Water website header with navigation links: Platform, Solutions, About, Resources, Login, and a 'Get a demo' button. Below the header is a 'CONTACT US' section with a 'SUPPORT' tag. The text reads: 'Need assistance with your program? Fill out the form and a team member will be in touch shortly to resolve your issue.' To the right is a contact form with the following fields: 'REQUEST TYPE' (dropdown), 'FIRST NAME\*' and 'LAST NAME\*' (text boxes), 'EMAIL\*' (text box with 'carsen.lennon@120water.com' pre-filled), 'PHONE NUMBER\*' (text box), 'SUBMITTED - STREET ADDRESS' (text box), 'SUBMITTED - CITY\*' and 'STATE' (text boxes), and 'TICKET DESCRIPTION\*' (text area).



Contact Us 



The screenshot shows a dark blue search bar with the text 'How can we help you?' and a search input field containing 'Search for answers'. A magnifying glass icon is on the right side of the search bar.



### Getting Started with 120Water

Welcome to 120Water! Here you'll find product trainings and information on how we can support



### What's New

Check here for the latest and greatest product improvements!



### Compliance Journey HQ

Your source of regulatory resources and technical platform information.



# WHAT'S NEXT



# KEEP UP THE GREAT WORK!



## Inventory Data

**When:** NOW - 2027

**What:**

- Maintain your data
- Reduce 'unknowns'
- Document replacements
- Classify your Locations

**Why:** Baseline Inventories are due 11/1/27

**Really Why:** Minimize your compliance burden and do not get behind in this work!



120Water™



## Transparency

**When:** 2026

**What:**

- PWS PTD Live
- CCR updated
- Customer Notices & Cert Submission
- Optional Inventory Submission

**Why:** Compliance

**Really Why:** Your role in your community matters!



## Stay Connected

**When:** Quarterly Trainings

**What:**

- Sign up [HERE](#)
- Become a power user! It will bring you cost savings, operational efficiency, help with decision making, and build transparency & trust

**Why:** CEU credits pending

**Really Why:** Best in class PWS!

# 120Water Training for Rhode Island Utilities

## Training Dates & Times

Q1 Training: Virtual  
~~Monday, March 23 at 2pm~~

**Q2 Training: In-Person**  
RI Rural Water Annual Conference  
May 20, 2026

Q3 Training: Virtual  
Monday, August 10 at 2pm

Q4 Training: Virtual  
Monday, October 26 at 2pm

## Webpage

<https://120water.com/ri-state-training-registration-gr/>





**QUESTIONS?**

# THANK YOU

