



LCRI: WHAT GA WATER SYSTEMS NEED TO KNOW

120Water PWS Portal Training

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GRWA 2026



AGENDA

01 Check In

02 LCRI & What You Need to Know

03 PWS Portal: Plan & Action

04 Questions & Next Steps



INVENTORY PULSE CHECK

NEW RULES REQUIRE NEW TOOLS



Baseline
Inventory



Service Line
Replacement



School & Childcare
Testing



Risk Mitigation



Sampling and
Monitoring



Site Assessments



Corrosion Control



Customer
Communications



REGULATORY TRANSITION

1991 LCR

LCRR 10/16/24

LCRI: 11/1/27

Comply with LCR until 11/1/2027, except for LCRR 1, 2, 3, and 4

1. Service Line Inventory: 10/16/24
2. Customer Notice for LSL, FTT, and Unknown: 11/15/24 & Annually
3. 24-hr public notice following Pb ALE @ ppb
4. 2025 CCR Updates: 7/1/25

Comply with all LCRI elements starting 11/1/2027



November 2027

LCRI MAJOR IMPACTS

1. Add Connectors/Goosenecks to Inventory
2. Non-Lead Service Line Validation
3. Provide results to customer for ALL samples within 3 business days, after receiving results, regardless of level
4. Lowers action level to 10 ppb (from 15 ppb)
5. Offer sample for Pb in School and Childcare Facilities
6. Remove all LSL/GRR “*under your control*” within 10 years (Dec. 2037)
 - Remove regardless of P90 Pb levels
7. Compliance sampling at 100% LSL sites (if applicable)
 - Sample for Pb in 1st and 5th liter and use higher result for P90

INVENTORY: PAST - PRESENT - FUTURE

October 16, 2024

NOW!

Nov. 1,
2027

Dec. 31,
2034

Dec. 31
2037

- 1) Submit “Initial” LCRR inventory
- 2) Make inventory available to the public
- 3) LSL, GRR, and Unknown notice by 11/15/24

- 1) Add connectors
- 2) Verify Unknown SLs
- 3) CCR Updates about Inventory
- 4) Build verification and replacement strategy & research funding opps

*Annual Notices

- 1) Submit LCRI “Baseline” inventory with connector info added (and then, annually)

- 1) Complete non-lead validation

- 1) Verify all unknowns

MEET THE TEAM

Topic	Description	Party	Email / Website
Regulatory	Questions/ comments related to Georgia-specific interpretations of the LCRR; these include but are not limited to: acceptable inventory methods, basis of material classification, field verification methods, etc.	GA EPD	tamara.frank@dnr.ga.gov katherine.doussa2@dnr.ga.gov andy.bryan@dnr.ga.gov www.epd.georgia.gov
Financial	Questions/ comments related to financial support (e.g., grants) to support the development of a system's service line inventory.	GEFA	leadserviceline@gefa.ga.gov www.gefa.georgia.gov Lead Service Line Webpage
Technical Assistance	Georgia Rural Water has been trained to support systems with building their inventories and are available for ongoing in person and remote assistance	GRWA	grwa1@grwa.org www.grwa.org
Product & Technical Support	Questions/ comments related to the PWS Portal (e.g., Login/ Import support) and/or the GA EPD service line inventory template (e.g., formatting).	120Water	support@120water.com www.120water.com

GA EPD GUIDANCE & RESOURCES

epd.georgia.gov/watershed-protection-branch/drinking-water

- Indirect Potable Reuse
- Drought Management
- Water Efficiency and Water Loss Audits
- Fats, Oils, and Grease (FOG)
- Floodplain Management
- Water Conservation
- Watershed Planning and Monitoring Program
- Georgia River Basin Management Planning
- Nonpoint Source
- Sewage Spills

Lead and Copper

Service Line Inventory Public Transparency Dashboard

[Learn more](#)

- PDF Customer Notification Guidance – Initial Service Line Inventory
- Georgia EPD's XLS LCRR Service Line Inventory Spreadsheet & PDF Guidance Manual
- PDF Notice of Lead Service Line Template
- PDF Notice of GRR Service Line Template
- PDF Notice of Unknown Service Line Template
- PDF SLI Material Classification Notice Certification [Revised May 2024]
- PWS Portal
- PWS Portal GA Registration and Training
- 120Water Help Center
- PDF P.I.P.E.S. - Preparing for an Accepted Inventory Submission

SCHOOL AND DAYCARES



Understand the Requirements

When: NOW

How:

- EPA Fact Sheet [HERE](#)
- 3Ts SOP [HERE](#)
- Collection Video [HERE](#)



Create Your List

When: NOW - 11/1/2027

How:

- [Clean Water for Georgia Kids](#) to identify facilities already participating in sampling.
- [DECAL Site](#) to identify registered childcares in your area.
- Email to request records:
openrecords@dec.al.ga.gov
openrecords@doe.k12.ga.us



Determine Next Steps

When: NEXT

How:

- **Review your options** for providing sampling to those facilities throughout the system.
- **Develop a project plan** for this type of program
- **Reach out** to EPD with any questions!



PWS PORTAL

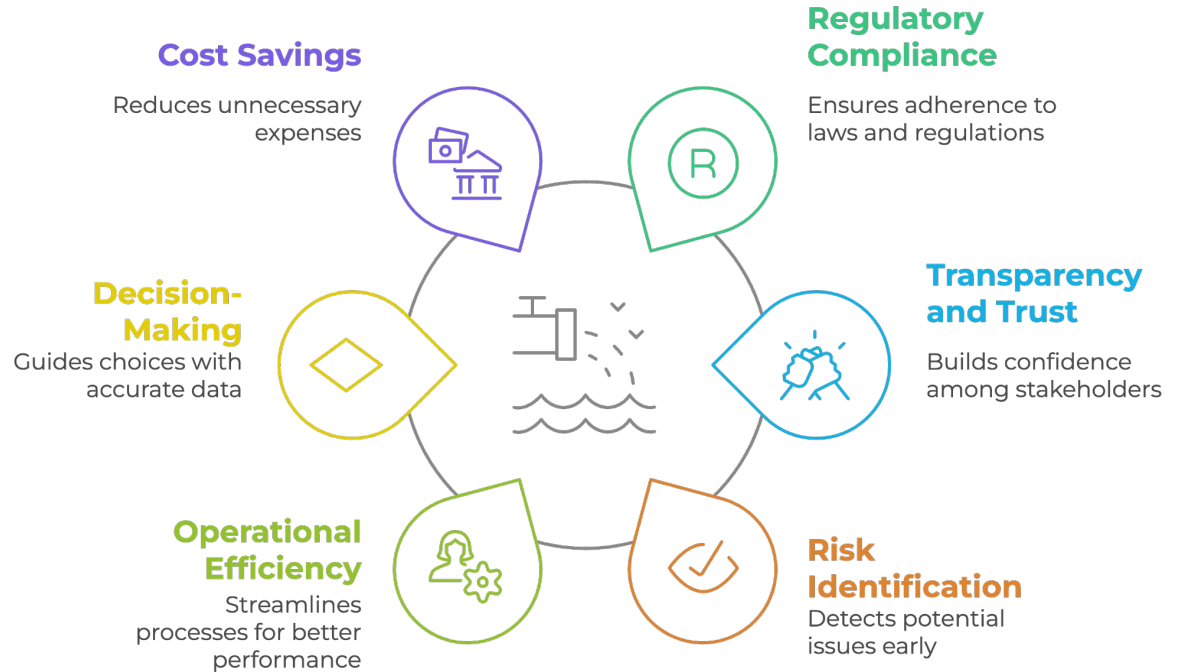
WHAT'S IN IT FOR ME



1. Centralized Data
2. Jumpstart Next Steps
3. Submission Ease
4. Support Beyond Service Lines

WHY DATA MATTERS

Capturing data is critical in the water management and compliance industry because it forms the foundation for informed decision-making, operational efficiency, regulatory compliance, and public health protection.



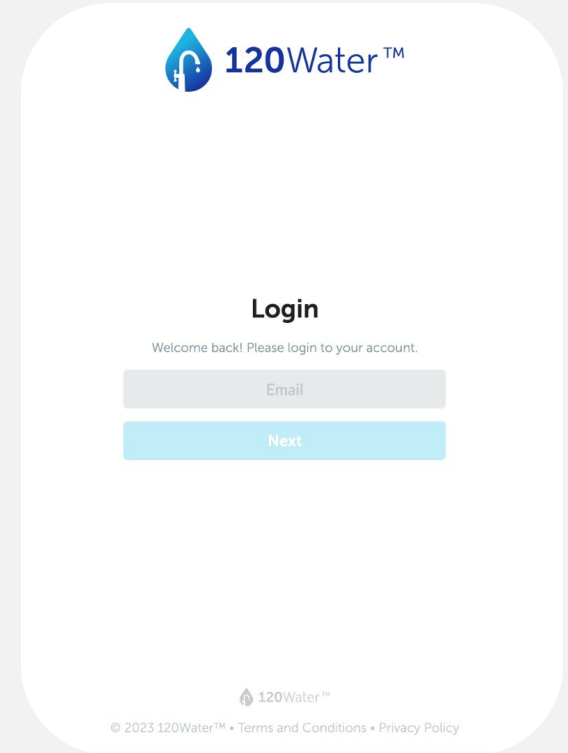


TIME TO LOG BACK IN

1. Navigate to: <https://pws.120wateraudit.com>
2. Use your email address and password to log in. If you forgot your password, you can reset it on this page too!
3. Questions: Email support@120water.com - Include your Name, PWS ID, and your question



pws.120wateraudit.com



MAKE YOUR PLAN

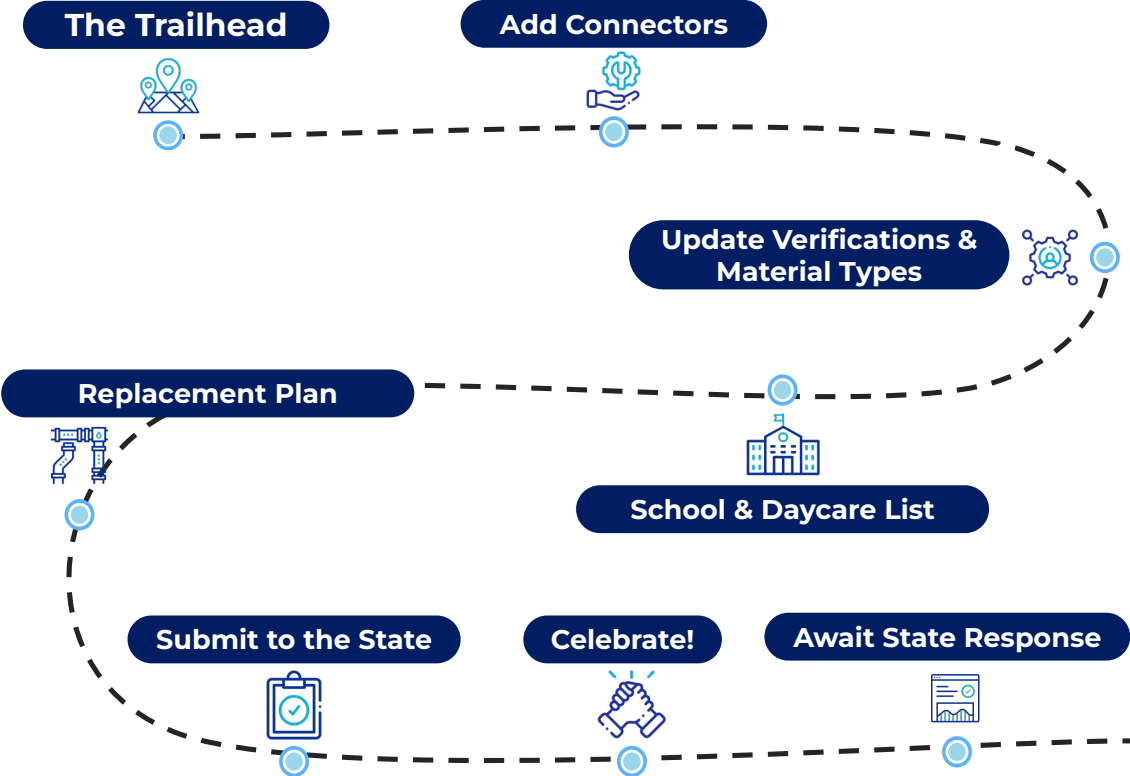


THE LCRI COMPLIANCE TRAIL MAP

Trail Length
Present - Nov 1, 2027

Estimated Difficulty
Easy with 120Water

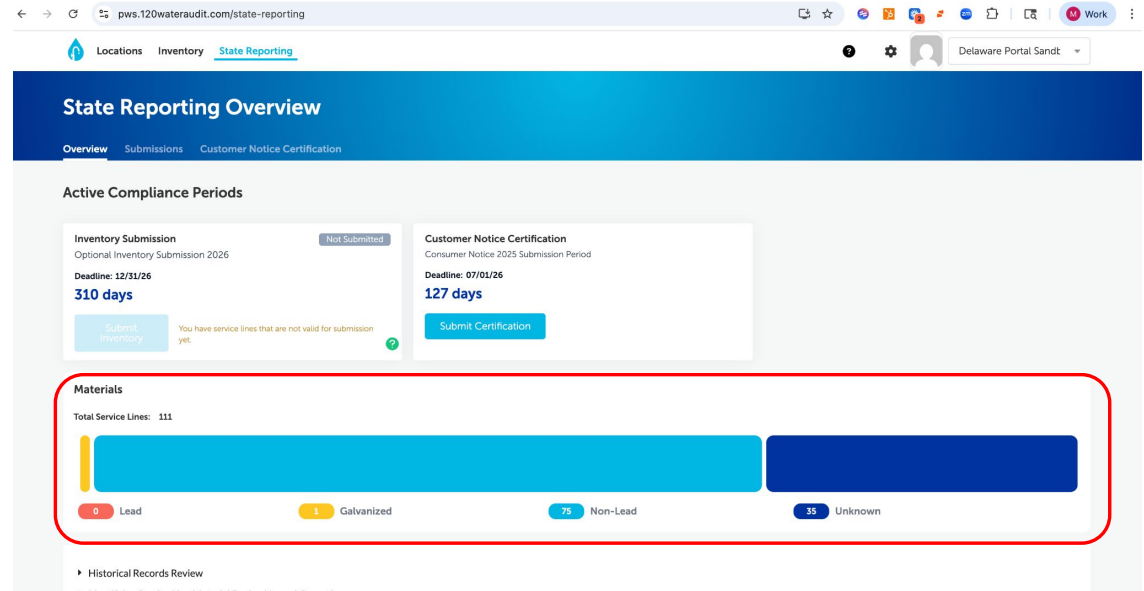
Elevation Change
Reaching new heights
with LCRI Compliance



WHAT 'TYPE' OF SYSTEM ARE YOU?

Water System types based on initial inventory:

1. All Non-Lead
2. Majority Unknowns
3. Unknowns and GRR/Lead SLs
4. All Known Lines with Mix of Materials



TAKE ACTION



REVIEW YOUR SUBMISSIONS

Navigate to the State Reporting page:

1. Review Submission History
2. Submit Your Customer Notice Certification Form
3. Consider Submitting An *Optional* Inventory Update, if you've made substantive updates.

The screenshot displays the 'State Reporting Overview' page. At the top, there are navigation tabs: 'Overview', 'Submissions', and 'Customer Notice Certification'. Below this, the 'Active Compliance Periods' section contains two cards. The first card, 'Inventory Submission', is for the 'Optional Inventory Submission 2026' with a deadline of 12/31/26 and 310 days remaining. It includes a 'Submit Inventory' button and a note: 'You have service lines that are not valid for submission yet.' The second card, 'Customer Notice Certification', is for the 'Consumer Notice 2025 Submission Period' with a deadline of 07/01/26 and 127 days remaining. It includes a 'Submit Certification' button. Below the compliance periods is the 'Materials' section, which shows a total of 111 service lines. A bar chart below this shows the distribution: 0 Lead, 1 Galvanized, 75 Non-Lead, and 35 Unknown. At the bottom, there is a link for 'Historical Records Review'.

CUSTOMER NOTICE CERTIFICATION FORM

After clicking 'Submit Certification' on the State Reporting page:

- Fill it out with necessary information based on the notices you sent in 2025
- Submit to GA EPD by
 - **July 1st, 2026**

State Reporting

You have service lines that are not valid for submission.

[Current Inventory](#) [Submissions](#)

[< Back](#)

Customer Notice Certification Form

Full Name (First and Last) Required

Email Required

Phone Required

During this submission period, by what method did you distribute notices? Select all that apply. *

Mailed with water bill

Mailed with CCR

Separate Mail

Hand Delivery

Email [?]

No Notices required

During this submission period, how many 'Lead' notices have you distributed? *



Email Notifications Now Live!

You'll receive an email reminder 30 days out if you haven't submitted your Cert form yet.

CREATE AND UTILIZE LISTS

Look at a View:

- Navigate to the Inventory Page
- Click on the View button
- Select one of the premade Views to narrow down your table.

Create a new View:

- Apply a filter
 - Click on the filter option to make selections
- Apply a table update
 - Click on table icon to make changes
- Click on Views
 - Select 'Save View'
 - Name the View
 - Choose if it's for the team or just you

The screenshot displays the 'Inventory List' page for 'pws.120wateraudit.com'. The page features a navigation bar with 'Locations', 'Inventory', and 'State Reporting'. The main content area is titled 'Service Lines' and includes a 'Materials' section with a bar chart showing 45 total service lines, categorized into Lead (1), Galvanized (1), Non-Lead (26), and Unknown (17). Below this is a table of assets with columns for 120Water ID, External ID, Address, LCRR Tier, Status, System-Owned Material, System-Owned Installed Date, Customer-Owned Material, Customer-Owned Installed Date, and Ownership. A 'Views' dropdown menu is highlighted with a red box, showing options like 'Save View', 'My Views', 'Team Views', and 'Platform Views'.



Break it down! You don't have to look at your full inventory at once.

VERIFICATIONS

[Locations](#) [Inventory](#) [State Reporting](#)

   Georgia - Portal Sandt

130 Test Way, Atlanta, GA 30033

Location External ID: -- [Edit](#)

[Details](#) [Samples](#) [Communications](#) [Contacts](#) **[Assets](#)** [Interactions](#) [Attachments](#)

Assets

Service Line - 24212893

[+ Add New Asset](#)

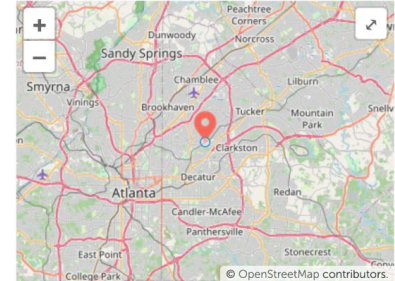
Actions **Verify Asset**

Summary [Edit](#)

EPA Material Classification	Verification Status	Verification Date	
	Not Verified	--	
Lead Status	Ownership	Status	Service Line External ID
Unknown	Split	InService	--
Verified By	Last Sent On		
	--		
Inventory Communication Sent			
No			

Details - System-Owned Service Line [Edit](#)

Classification Basis	Material	Previously Lead
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Asset ID
24212893
Location Coordinates
33.816452, -84.285772 [Edit coordinates](#)

VERIFICATIONS



Both sides of the service line need to be updated to have a fully verified line!

Update all applicable Verification fields:

- Date
- Verified By Name
- Material Type
- Verification Method
- Notes

Line Verification

Verification Date * 04/24/2026

Verified By * Enter name

Add Notes

Add optional Notes

Select the sections of the line you wish to update *

System Owned

Customer Owned

Add Attachment

Drag and drop a file here or click to browse.

Browse

Only 5 files at a time

Cancel Next

Line Verification

System-Owned Verification

Material * --

Previously Lead * --

Material Classification Basis

Select

Classification Basis Notes

Enter classification basis notes

Verification Method * --

Add Notes

Add optional Notes

Back Finish Verification

CREATE YOUR SCHOOL & CHILDCARE LIST

Update the Location Record:

- Select the location for the property you want to update
- Click 'Edit'
- Select the Property Classification dropdown, then Save!

Property Classifications:

- Single Family Residence
- Commercial
- Industrial
- Multi-Family Residence
- **Secondary School**
- **Elementary School**
- **Childcare Facility**

Review Your List:

- On the locations table, you can filter and review

64 Children's Place, Dover, DE 19901

Location External ID: -- Edit

Details Samples Communications Contacts Assets Interactions Attachments

> Location Details

Edit

▼ Profile

Edit

LCR Tier ⓘ	LCRR Tier ⓘ	Current LCR Sampling Site	Lead Solder
--	Tier 5	Unknown	Unknown
POE/POU Treatment	Property Classification	Sensitive Population	Disadvantaged Neighborhood
No	Childcare Facility	Daycare	No
Persons In The Home			
--			

STATE PUBLIC TRANSPARENCY DASHBOARD

State PTD

EPD has published a statewide map that showcases the submitted inventory data from all water systems.

Ensure your information is accurate on State PTD

- Navigate to the Account Settings Page
- Select 'Account Management'
- Click on State Public Dashboard
- Fill in the fields and save!

Locations Inventory State Reporting

Account Settings

- Account Management
 - Account Details
 - Users
 - Analytes
 - Attachments
 - Resources
 - State Public Dashboard**
- Data Management
- Communication Management

State PTD Settings

These settings control the information on your Privacy Agency's publicly facing map

Utility URL

This is where the public will be directed when selecting your utility from the state PTD

Public Contact Information

This is where the public will be directed to contact you

Utility Address

Ex. 3203 Fake St

Email Address

Ex. displayAddress@water.com

Phone Number

Ex. (317) 555-0123

Save



Fill in the **Utility URL** with your own link, so the public can easily find your information.

GEORGIA'S PUBLIC TRANSPARENCY DASHBOARD



Georgia Environmental Protection Division Public Transparency Dashboard

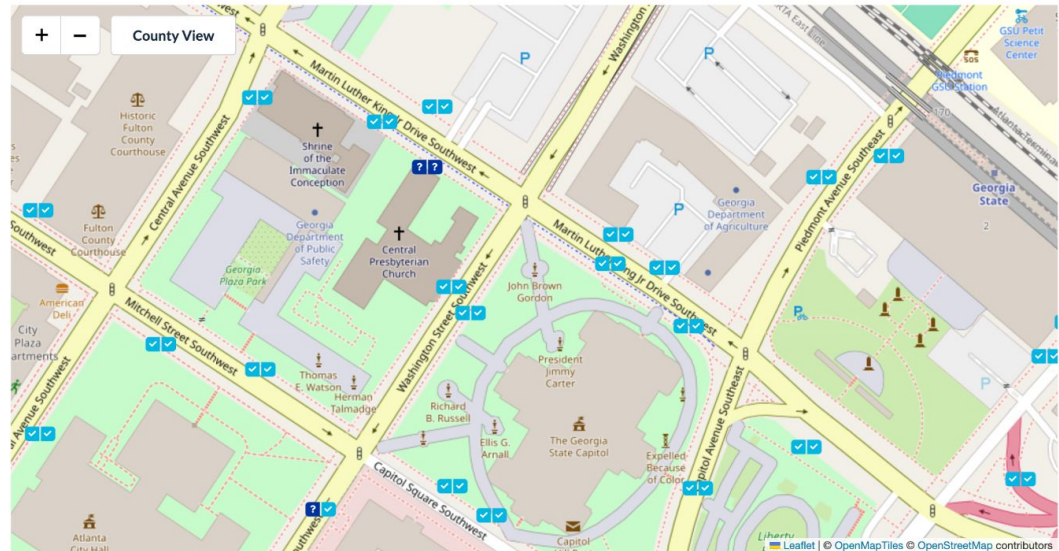
About this program:

The Georgia EPD Public Transparency Dashboard (PTD) is a map-based tool used to share submitted service line inventory information from public water systems within the state. The PTD displays service line locations, material types, and relevant contact information for water systems. If you would like to obtain a physical copy of a specific Service Line Inventory, please contact the Water System.

Please note: if there is no service line data available for a specific location, please reach out to the water system that serves the location. Data may not be available if the water system has not opted-in to the EPD Public Transparency Dashboard. Downloaded inventory data will reflect submitted data, that may or may not be accepted by GA EPD at the time of download. Downloaded Inventories are subject to change pending EPD Review.

Find Service Lines

Please Enter a Street Address



System Owned Customer Owned

Service Line Material: Lead Galvanized Non-lead Unknown

COMING THIS SUMMER!

1. Connector Updates with specific Connector Import Template
2. Bulk Updates within PWS Portal



Details - Connectors / Fittings / Other Save Cancel

Connectors

Connector Present?

Primary	ID	Material Classification	Material	External ID	Notes
<input checked="" type="checkbox"/>	ODBCA16C-94CE	Non-Lead	Non-Lead - Plastic		

+ Add Connector

ONGOING SUPPORT

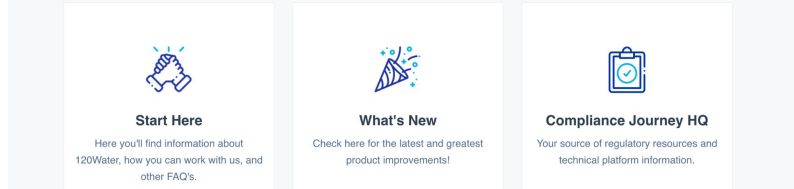
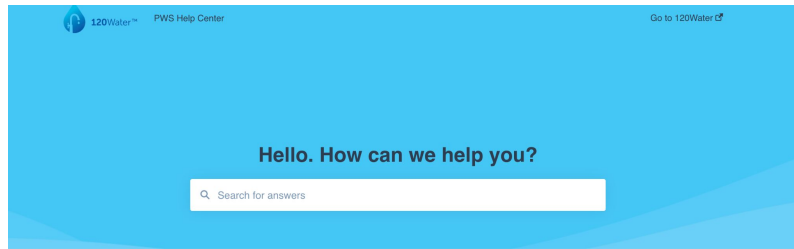
We are here for you! Please reach out with any software questions.

120Water Help Center:

- <https://pws-hc.120water.com/pws-helpcenter>

Contact Support:

- <https://120water.com/support>
- 1-800-674-7961
- support@120water.com



Contact Us - Support

Need assistance with your program? Fill out the form and a team member will be in touch shortly to resolve your issue.

Request Type

First Name*
Last Name*

Email*

Street address
Phone number*

City*

State/Province

Issue*

Details*

WHAT'S NEXT



KEEP UP THE GREAT WORK!



Inventory Management

When: NOW - 2027

What:

- Maintain your data
- Reduce 'unknowns'
- Document replacements
- Classify your Locations

Why: Baseline Inventories are due 11/1/27

Really Why: Minimize your compliance burden and do not get behind in this work!



Prep & Transparency

When: 2026

What:

- Customer Notices & Cert Submission
- Optional Inventory Submission
- PTD Updates
- School Research

Why: Compliance

Really Why: Your role in your community matters!



Stay Connected

When: Quarterly Trainings

What:

- Sign up [HERE](#)
- Become a power user! It will bring you cost savings, operational efficiency, help with decision making, and build transparency & trust

Why: CEU credits pending

Really Why: Best in class PWS!

Georgia Water System Training Schedule

Q1 Training: Virtual
Tuesday, March 31 at 1 pm

Q2 Training: In-Person
GRWA Spring Conference
May 6 & 7, 2026

Q3 Training: Virtual
Tuesday, September 15 at 1pm

Q4 Training: Virtual
Tuesday, October 13 at 1pm



SIGN UP TODAY!

<https://120water.com/ga-state-training-registration-qr/>





QUESTIONS?

THANK YOU

