



LCRI: SOFTWARE UPDATES TO ALIGN WITH BASELINE INVENTORY

Leverage your 120Water account to
plan, communicate and take action

Carsen Lennon / August 5, 2026



AGENDA

01

Check In

02

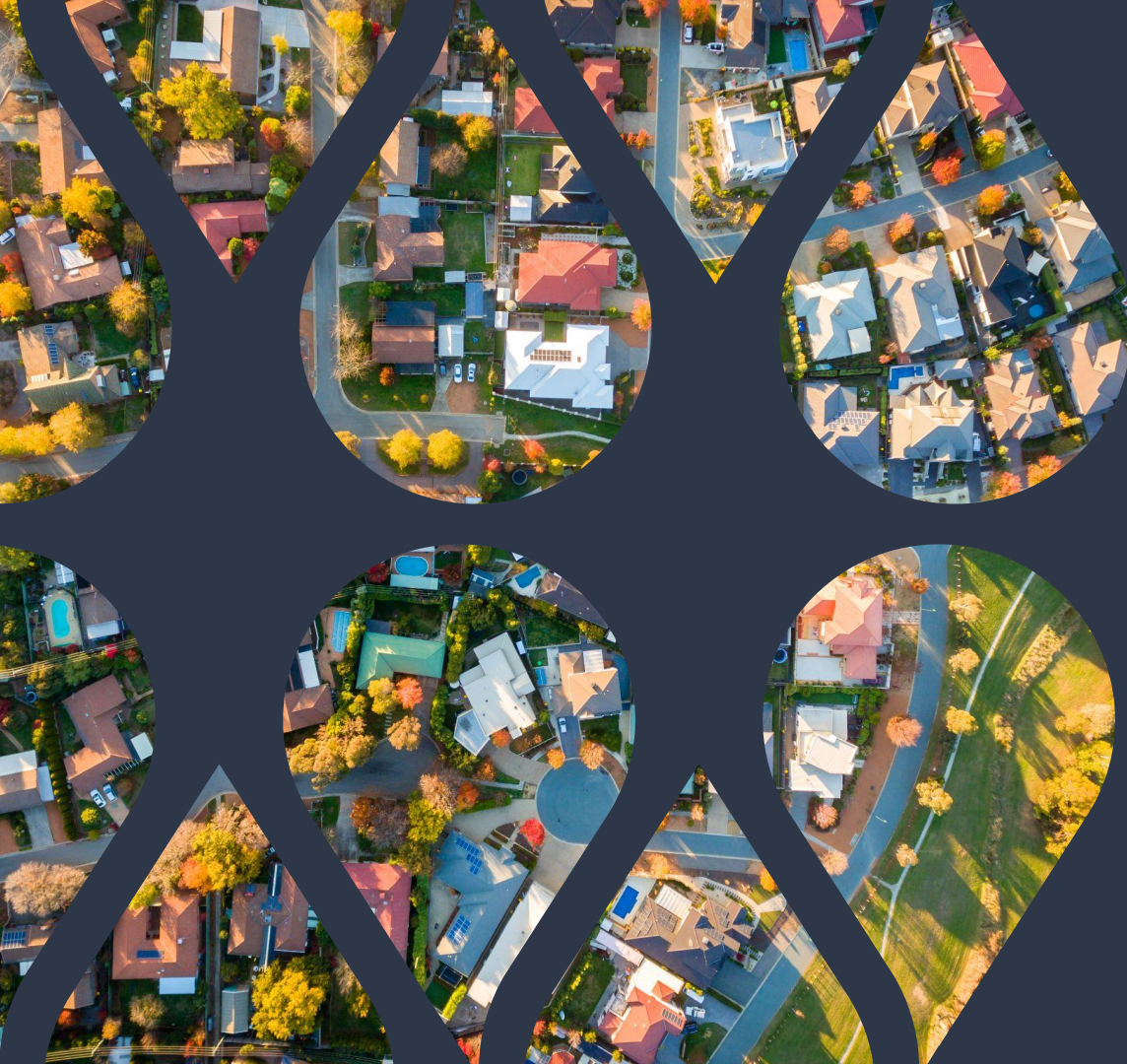
Review New Requirements in LCRI

03

Making Updates & Taking Action in PWS Portal

04

Questions & Next Steps



INVENTORY PULSE CHECK

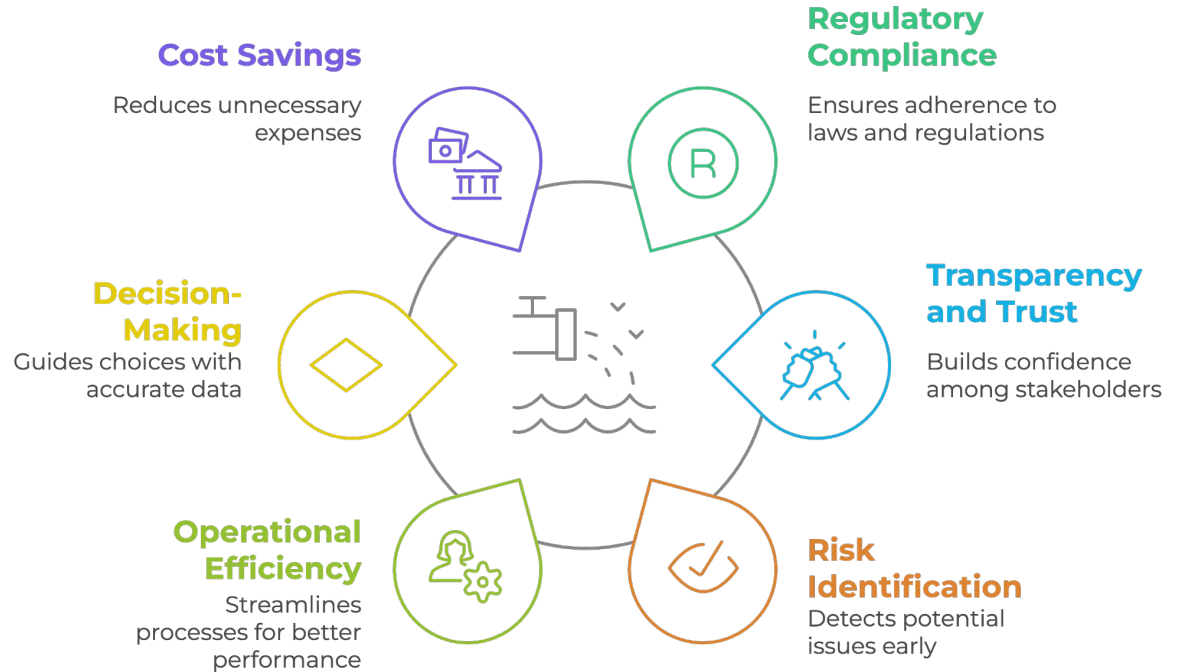
WHAT'S IN IT FOR ME?



1. Centralized Data
2. Jumpstart Next Steps for LCRI
3. Support Beyond Service Lines
4. Transparency with Customers

WHY DATA MATTERS

Capturing data is critical in the water management and compliance industry because it forms the foundation for informed decision-making, operational efficiency, regulatory compliance, and public health protection.





**WHY ARE
WE HERE?**



November 2027

LCRI MAJOR IMPACTS

1. Add Connectors/Goosenecks/Pigtails to Inventory
2. Non-Lead Service Line Validation
3. Provide results to customer for ALL samples within 3 business days, after receiving results, regardless of level
4. Lowers action level to 10 ppb (from 15 ppb)
5. Sample for Pb in School and Childcare Facilities
6. Remove all LSL/GRR *“under your control”* within 10 years (Dec. 2037)
 - Remove regardless of P90 Pb levels
7. Compliance sampling at 100% LSL sites (if applicable)
 - Sample for Pb in 1st and 5th liter and use higher result for P90

NOV. 1ST, 2027 SUBMISSION SUMMARY



Baseline Inventory (including updates to service line material and connectors)



List of Schools and Childcare Facilities in the water system



Replacement Plan (if Inventory includes lead, GRRs, or unknowns)



Customer Notices must be sent for every year there are lead, GRR, and unknown lines in the inventory.

SCHOOL AND DAYCARES



Understand the Requirements

When: NOW

How:

- Review the [EPA Fact Sheet](#) for specific regulatory requirements.
- Understand the [SOP for 3Ts](#) and steps necessary to start your program.
- Watch the [3Ts Collection Video](#) to learn more.



Create Your List

When: NOW - 11/1/2027

How:

- For schools, [Safe School Drinking Water](#) can help identify facilities already participating in sampling.
- For childcare facilities, [Dept of Ed, OCCL Site](#) can help identify registered facilities in your distribution system.



Determine Next Steps

When: NEXT

How:

- [Review your options](#) for providing sampling to those facilities throughout the system.
- [Develop a project plan](#) for this type of program
- [Reach out](#) to ODW with any questions!



SCHOOL TESTING IN DE

<https://publichealthalerts.delaware.gov/safe-school-drinking-water/#what-you-should-know>

Safe School Drinking Water

The State of Delaware is doing everything it can to ensure your children and all staff in schools have safe and clean drinking water.

Lead Sampling Test Results

Results of Drinking Water Sampling in Schools by District or Charter

[View Data Visualization →](#)

[View Lead Screening and Testing Information →](#)

☰ School Water Menu

[What You Should Know](#)

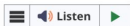
[Lead Screening & Testing](#)

[Data/Sampling Results](#)

[Lead Information ▲](#)

[Frequently Asked Questions](#)

[Resources ▲](#)



[See the Drinking Water Sampling in Delaware Schools Summary Report here.](#)

[Link to Interactive Mapping Dashboard](#)

What You Should Know

The State of Delaware is working with federal and local partners to ensure all Delaware children and school staff have safe and clean drinking water.

With the support of a grant from the federal Environmental Protection Agency (EPA), the Delaware Department of Education (DOE) and the Delaware Division of Public Health (DPH) began a sampling initiative in Delaware schools in October 2020 to identify the levels of lead within the drinking water system.



MEET THE TEAM

Party	Abbreviated Name	Role	Email / Website
Office of Drinking Water	ODW	Regulatory Questions and clarity related to Delaware-specific interpretations of the LCRI; these include but are not limited to: acceptable inventory methods, basis of material classification, field verification methods, etc.	dhss.delaware.gov/dhss/dph/hsp/odw.htm 302-741-8630 kevin.cottman@delaware.gov
Delaware Drinking Water State Revolving Fund	DE DWSRF	Financial Questions and opportunities related to financial support (e.g., grants, loans, etc) to support the development of a system's service line inventory.	https://dhss.delaware.gov/dhss/dph/hsp/dwsrf.html 302-744-4817 DHSS_DPH_DWSRF@delaware.gov
Delaware Rural Water Association	DRWA	Additional Support Delaware Rural Water is an incredible resource supporting systems with inventory related work and otherwise. Contact their team to see if there is an opportunity to inquire about some assistance.	delawareruralwater@drwa.org drwa.org
120Water	120Water	Product & Technical Support Questions and comments related to PWS Portal, technical questions about how to log in and use the software, and how to build and manage your inventory within the platform.	support@120water.com 120water.com

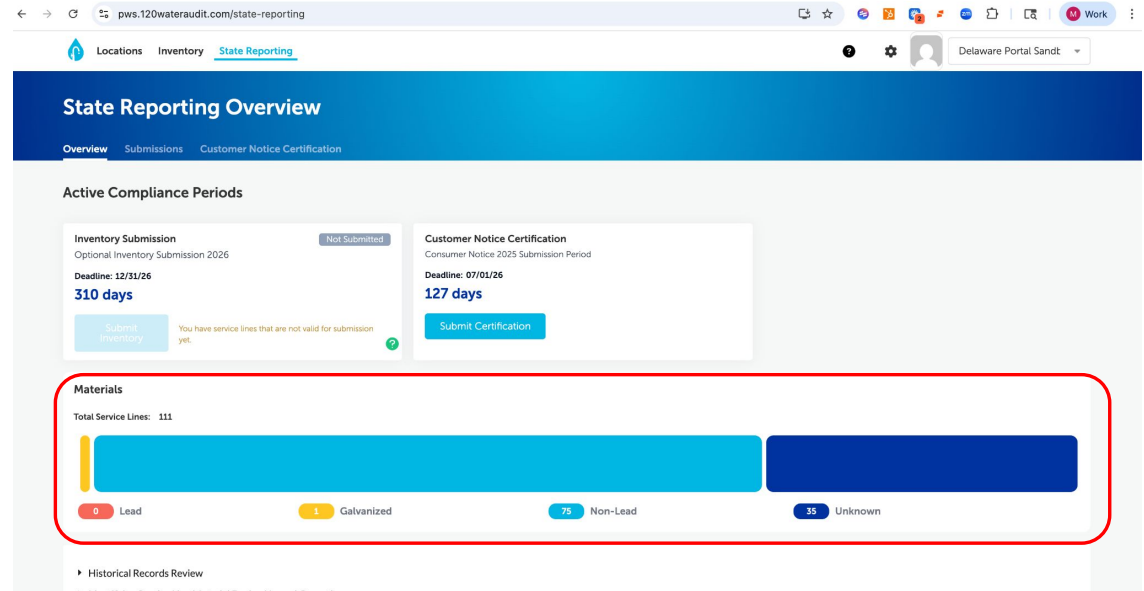


PWS PORTAL

WHAT 'TYPE' OF SYSTEM ARE YOU?

Water System types based on initial inventory:

1. All Non-Lead
2. Majority Unknowns
3. Unknowns and GRR/Lead SLs
4. All Known Lines with Mix of Materials





TIME TO LOG BACK IN

1. Navigate to: <https://pws.120wateraudit.com>
2. Use your email address and password to log in. If you forgot your password, you can reset it on this page too!
3. Questions: Email support@120water.com - Include your Name, PWS ID, and your question

pws.120wateraudit.com



Login

Welcome back! Please login to your account.

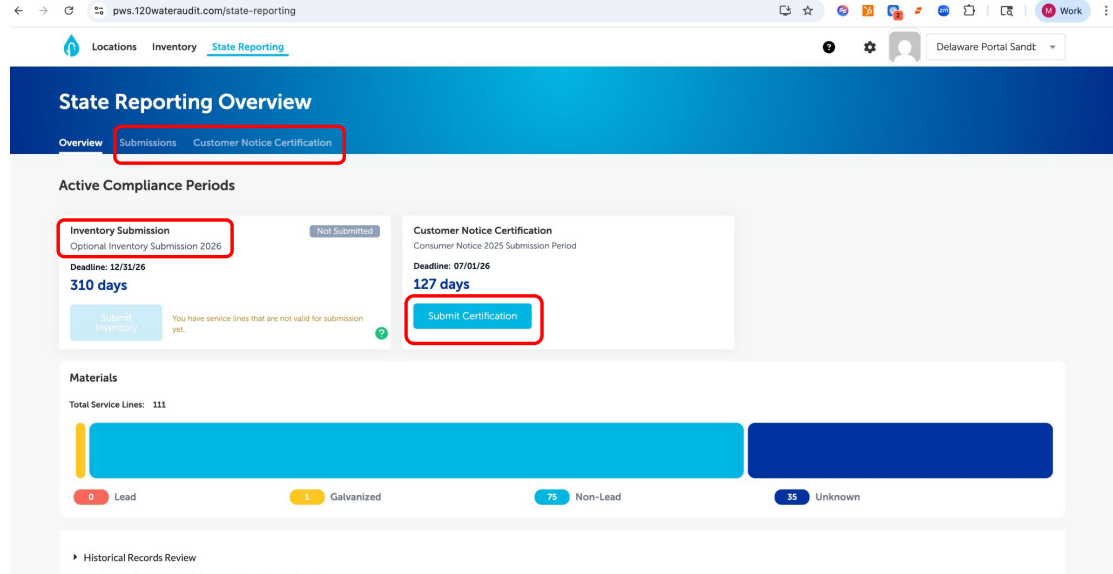


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REVIEW YOUR SUBMISSIONS

Navigate to the State Reporting page:

1. Check your Inventory Submission Status.
 - a. If Voided or Rejected, you will need to resubmit your inventory
 - b. If Accepted, great work!
2. Check your Customer Notice Certification Form.
 - a. Due to ODW **July 1, 2026**.



The screenshot displays the 'State Reporting Overview' page in a web browser. The browser's address bar shows the URL 'pws.120wateraudit.com/state-reporting'. The page has a navigation bar with tabs for 'Locations', 'Inventory', and 'State Reporting'. Below the navigation bar, there are three sub-tabs: 'Overview', 'Submissions', and 'Customer Notice Certification'. The 'Submissions' tab is currently selected. Under the 'Active Compliance Periods' section, there are two cards. The first card, 'Inventory Submission', shows 'Optional Inventory Submission 2026' with a deadline of '12/31/26' and '310 days' remaining. It has a 'Submit Inventory' button. The second card, 'Customer Notice Certification', shows 'Consumer Notice 2025 Submission Period' with a deadline of '07/01/26' and '127 days' remaining. It has a 'Submit Certification' button. Below these cards, there is a 'Materials' section showing 'Total Service Lines: 111'. A horizontal bar chart displays the distribution of materials: Lead (0), Galvanized (1), Non-Lead (75), and Unknown (35). At the bottom, there is a link for 'Historical Records Review'.

BULK EDITING

Ways to Use:

- Location Record updates
- School & Childcare
- Asset Record updates
- Verification in bulk
- Connectors in bulk
- -- Other fields!

Showing 20 of 162 Locations

All Locations Schools & Daycares Contains: Lead Contains: Unknown

5 Selected [Select all 162 Locations](#)

Edit Assign to Program Send Communication

	120Water ID	External ID	Address	LCR Tier	Classification	Programs
☐	26333693	12345	123 Main Street Delaware, PA 00001	--	Commercial	-- View Edit
☒	26210227	--	305 Blue Hen Way Rehoboth Beach, DE 19971	--	--	-- View Edit
☐	26210226	--	304 Blue Hen Way Rehoboth Beach, DE 19971	--	Childcare Facility	-- View Edit
☐	26210225	--	303 Blue Hen Way Rehoboth Beach, DE 19971	--	--	-- View Edit

Edit Multiple Entries

You are about to update **6** entries.

System-Owned Material: Non-Lead - Copper

Would you like to continue?

Back

Bulk Update



Helpful Hint: This is ideal when you are applying the same change to multiple records.

CREATE YOUR SCHOOL & CHILDCARE LIST

Update a single Location Record:

- Select the location for the property you want to update
- Click 'Edit Details'
- Select the Property Classification dropdown, then Save!

Important Property Classifications:

- Childcare facility
- Elementary School
- Multi-family residence with childcare
- Secondary School
- Single Family residence with childcare

Locations

Inventory

State Reporting

?

⚙️



Delaware Portal Sandt ▾

◀

12 Rodney Drive, Rehoboth Beach, DE 19971

Edit Details

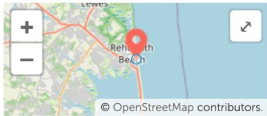
Details

Samples

Assets

Attachments

Location Details



Coordinates
38.709498,
-75.076962

Edit Coordinates

Address
12 Rodney Drive
Rehoboth Beach, DE 19971

Mailing Address
--

Address Verification Score
0

Mailing Address Verification Score
0

Location Notes

There are no notes for this Location yet

Profile

LCR Tier
--

LCRR Tier
Insufficient Data to Calculate

Current LCR Sampling Site
Unknown

Building Plumbing Contains Lead Solder
Unknown

Point of Entry or Point of Use Treatment
Unknown

Property Classification
Childcare Facility

Sensitive Population
No

Is Disadvantaged Neighborhood
--

Persons in the Home
--

Parcel Information

Parcel Number
--

County
--

Neighborhood
--

Property Owned By Business
--

Business Name
--

Year Built
--

Lot Area (square feet)
--

Other Buildings On Property
--

Estimated Home Value
--

Recent Attachments

View Attachments

No attachments found



Do your research! Daycares can be hard to identify.
They do need to be licensed though the [OCCL](#).

CREATE YOUR SCHOOL & CHILDCARE LIST

Update bulk Location Records:

- Select the locations for the property you want to update
- Click 'Edit'
- Check the box for 'Property Classification'
- Choose the Classification type.
- Confirm by clicking 'Bulk Update'

Showing 20 of 162 Locations

All Locations Schools & Daycares Contains: Lead Contains: Unknown

5 Selected [Select all 162 Locations](#) **Edit** Assign to Program Send Communication

☐	120Water ID	External ID	Address	LCR Tier	Classification	Programs	
☐	26335693	12345	123 Main Street Delaware, PA 00001	--	Commercial	--	View Edit
☒	26210227	--	305 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☐	26210226	--	304 Blue Hen Way Rehoboth Beach, DE 19971	--	Childcare Facility	--	View Edit
☐	26210225	--	303 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☐	26210224	--	302 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☒	26210223	--	301 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☐	26210222	--	300 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☒	26210221	--	1780 First State Blvd Wilmington, DE 19805	--	--	--	View Edit
☒	26210220	--	1779 First State Blvd Wilmington, DE 19805	--	--	--	View Edit

Important Property Classifications:

- Childcare facility
- Elementary School
- Multi-family residence with childcare
- Secondary School
- Single Family residence with childcare

Edit Multiple Entries

Note: These selections will replace current values for the selected entries

Profile

Property Classification

Select a classification

- Childcare Facility
- Commercial
- Elementary School
- Hospital or Medical Care Facility
- Industrial
- Multi-Family Residence
- Multi-Family Residence w/ Childcare
- Non-Residential
- Nursing Home
- Other
- Public
- Secondary School
- Single Family Residence
- Single Family Residence w/ Childcare

Showing 20 of 162 All Locations Schools & Daycares Contains: Lead Contains: Unknown

Edit Multiple Entries

You are about to update 5 entries.

Property Classification: Elementary School

Would you like to continue?

[Back](#) [Bulk Update](#)

CREATE YOUR SCHOOL & CHILDCARE LIST

Once Property Classification has been updated:

- Select the School & Childcares filter to review your list.



Efficiency Tip: This will serve as foundation of your school and childcare list submission that is due on November 1, 2027.

Locations

[Add Single Site](#)[Import Locations](#)[Import Contacts](#)[Import Interactions](#)

Showing 14 of 14 Locations

All Locations

Schools & Daycares

Contains: Lead

Contains: Unknown

Classification: Elementary School Secondary School Childcare Facility Single Family Residence w/ Childcare Multi-Family Residence w/ Childcare

Clear all filters

☐	120Water ID	External ID	Address	LCR Tier	Classification	Programs
☐	26210226	--	304 Blue Hen Way Rehoboth Beach, DE 19971	--	Childcare Facility	-- View Edit
☐	26210214	--	1773 First State Blvd Wilmington, DE 19805	--	Elementary School	-- View Edit
☐	26209278	--	5 Water Avenue Wilmington, DE 19805	--	Secondary School	-- View Edit
☐	26209277	--	4 Water Avenue Wilmington, DE 19805	--	Elementary School	-- View Edit
☐	26209276	--	3 Water Avenue Wilmington, DE 19805	--	Childcare Facility	-- View Edit
☐	24640220	--	1019 Walnut Street Milford, DE 19963	--	Secondary School	-- View Edit

VERIFICATIONS

Verify a Single Location Record:

- Click on the Address:
- Navigate to Assets Tab
- Select 'Verify Asset'
- Check the box for System Owned or Customer Owned
 - Or, if the information is the same, both can be updated!
- Fill out the information, then click 'Finish Verification'



Note: The Date and Name will auto-populate with today's date and the User name.

If different, please change!



1775 First State Blvd, Wilmington, DE 19805
Location External ID: -- Edit

Details Samples Contacts **Assets** Interactions Attachments

State Submission Validation Errors:
'System-Owned Classification Basis' is required.
'Customer-Owned Classification Basis' is required.

Assets

Service Line - 25385394

+ Add New Asset

Actions

Verify Asset

Replace Asset

Summary

Status	Ownership	Service Line External ID
InService	Split	--
EPA Material Classification	Verification Status	Verification Date
Lead Status Unknown	Not Verified	--
Inventory Communication Sent	Last Sent On	Description
--	--	--

Map

Asset ID: 25385394

Line Verification

Verification Date * 07/29/2026

Verified By * Carlen Lennon

Add Notes

Add optional Notes

Select the sections of the line you wish to update *

☒ System Owned

☐ Customer Owned

☐ Unable to Verify

Add Attachment

Drag and drop a file here or click to browse

Browse

Only 5 files at a time

Cancel Next

Line Verification

System-Owned Verification

Material * Verification Method *

Material Classification Basis

Classification Basis Notes

Enter classification basis notes

Add Notes

Add optional Notes

Connectors

Connector Present? *

Back Finish Verification

VERIFICATIONS

Verify bulk Asset Records:

- Check the boxes of the service lines that are being updated
- Click 'Edit'
- Check the box for the field being updated
 - Or choose a Quick Action at the top!
- Fill out the information
- Confirm by clicking 'Bulk Update'

3 Selected Select all 157 Asset		Edit		Assign to Program	Delete	Send Communication					
☐	120Water ID	External ID	Address	Status	LCR Tier	EPA Classification	Ownership	System-Owned Material	Customer-Owned Material	Connector Present	Programs
☐	25509143	--	123 Main Street Delaware, PA 00001	In Service	--	Non-lead	Split	Non-Lead - PVC	Non-Lead - Brass	Not Known	-- View Edit
☐	25385399	--	304 Blue Hen Way Rehoboth Beach, DE 19971	In Service	--	Lead Status Unknown	Split	Unknown - Material Unknown	Unknown - Material Unknown	Yes	-- View Edit
☐	25385398	--	1781 First State Blvd Wilmington, DE 19805	In Service	--	Non-lead	Split	Non-Lead - Brass	Non-Lead - Brass	Yes	-- View Edit
☒	25385397	--	1773 First State Blvd Wilmington, DE 19805	In Service	--	Lead Status Unknown	Split	Unknown - Material Unknown	Unknown - Material Unknown	Not Known	-- View Edit
☒	25385395	--	1774 First State Blvd Wilmington, DE 19805	In Service	--	Lead Status Unknown	Split	Unknown - Material Unknown	Unknown - Material Unknown	Not Known	-- View Edit
☒	25385394	--	1775 First State Blvd Wilmington, DE 19805	In Service	--	Lead Status Unknown	Split	Unknown - Material Unknown	Unknown - Material Unknown	Not Known	-- View Edit

Edit Multiple Entries

Select which entries you want to bulk update on the next page

QUICK ACTIONS

[Verify Line Materials](#)
[Edit Primary Connector](#)
[Edit Fittings](#)

Details - Service Line

☐ Status

Details - System-Owned

☐ System-Owned Material
☐ System-Owned Verification Method
☐ System-Owned Verified Date
☐ System-Owned Verified By
☐ System-Owned Classification Basis
☐ System-Owned Lead Solder
☐ System-Owned Previously Lead
☐ System-Owned Verified
☐ System-Owned Installation Date

Edit Multiple Entries

Note: These selections will replace current values for the selected entries

Details - System-Owned

System-Owned Material

System-Owned Verification Method

System-Owned Verified Date

System-Owned Verified By

System-Owned Classification Basis

Details - Customer-Owned

Customer-Owned Material

Customer-Owned Verification Method

Showing 20 of 157 Asset

Edit Multiple Entries

You are about to update 3 entries.

System-Owned Material: Non-Lead - PEX

System-Owned Verification Method: Visual Inspection at the Meter Pit

System-Owned Verified Date: 07/15/2026

System-Owned Verified By: Carsen Lennon

System-Owned Classification Basis: Visual - Meter

Would you like to continue?

[Back](#)
[Bulk Update](#)

CONNECTORS

Update a Single Connector:

- Click on the Location
- Navigate to Assets Tab
- Select 'Edit'
- Fill in 'Connector Present'
 - If YES, this will populate questions regarding Material Type, Classification, and Verification
- Click 'Save'



EPA Definition: A connector is a short segment of pipe, no greater than 3 feet, that can be bent and is used for connections between service piping, typically connecting the service line to the water main.

Often referred to as pigtails and/or gooseneck

Details - Connectors / Fittings / Other

Save Cancel

Connectors ⓘ

Connector Present? Not Known

+ Add Connector

Fittings ⓘ

Fittings Material Fittings Verification Method

-- -- --

Fittings Verification Date Fittings Verified By

[Calendar Icon]

Other

Lead Solder Other Lead Equipment

Unknown

CONNECTORS

Update bulk Connector Records:

- Check the boxes of the Select the locations being updated
- Click 'Connectors Present'
 - Or use the Quick Action for 'Edit Primary Connector'
- Select the correct option for Connector Present?
- Confirm by clicking 'Bulk Update'

Showing 20 of 162 Locations

All Locations Schools & Daycares Contains: Lead Contains: Unknown

5 Selected [Select all 162 Locations](#)

Edit Assign to Program Send Communication

	120Water ID	External ID	Address	LCR Tier	Classification	Programs	
☐	26333693	12345	123 Main Street Delaware, PA 00001	--	Commercial	--	View Edit
☒	26210227	--	305 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☐	26210226	--	304 Blue Hen Way Rehoboth Beach, DE 19971	--	Childcare Facility	--	View Edit
☐	26210225	--	303 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☐	26210224	--	302 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☒	26210223	--	301 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☐	26210222	--	300 Blue Hen Way Rehoboth Beach, DE 19971	--	--	--	View Edit
☒	26210221	--	1780 First State Blvd Wilmington, DE 19805	--	--	--	View Edit
☒	26210220	--	1779 First State Blvd Wilmington, DE 19805	--	--	--	View Edit

Edit Multiple Entries

Select which entries you want to bulk update on the next page

QUICK ACTIONS

[Verify Line Materials](#) [Edit Primary Connector](#) [Edit Fittings](#)

Edit Multiple Entries

Note: These selections will replace current values for the selected entries

Connectors ⓘ

Connector Present
Yes

Connector Material

Connector Verification Method

Connector Verification Date
mm/dd/yyyy

Back Continue



Remember: Connector material will not impact EPA Classification of the service line

CONNECTOR IMPORT

Export Connector Records:

- Navigate to the Inventory page
- Export current Connector information.
- Fill out the information in Excel

Import Connector Records:

- Click Import Connectors on the Inventory page
- Choose the Connectors template, then select 'Upload File'
- Select 'create & update records', then Next.
- Upload file from the computer, then click 'Next.'
- Navigate to the Import log to review the imported data.
- Once reviewed, select 'Complete Import'

The screenshot shows the 'Inventory' page with a table of service line materials. The table has columns for ID, Address, Status, LCR Tier, EPA Classification, Ownership, System-Owned Material, Customer-Owned Material, and Connectors Present. A dropdown menu is open over the 'Connectors Present' column, showing options: 'Service Lines', 'Service Lines & Locations', 'Connectors' (highlighted with a red box), and 'Delaware Inventory'. The table shows 20 of 157 assets.

ID	Address	Status	LCR Tier	EPA Classification	Ownership	System-Owned Material	Customer-Owned Material	Connectors Present	
120Water ID	External ID	Address	Status	LCR Tier	EPA Classification	Ownership	System-Owned Material	Customer-Owned Material	Connectors Present
25876331	--	868 N Dupont Hwy Dover, DE 19901	In Service	--	Non-lead	Split	Non-Lead - PEX	Non-Lead - PEX	Not Known
25509143	--	123 Main Street Delaware, PA 00001	In Service	--	Non-lead	Split	Non-Lead - PVC	Non-Lead - Brass	Not Known
25385399	--	304 Blue Hen Way Rehoboth Beach, DE 19971	In Service	--	Lead Status Unknown	Split	Unknown - Material Unknown	Unknown - Material Unknown	Yes
25385398	--	1781 First State Blvd Wilmington, DE 19805	In Service	--	Non-lead	Split	Non-Lead - Brass	Non-Lead - Brass	Yes
25385397	--	1773 First State Blvd Wilmington, DE 19805	In Service	--	Lead Status Unknown	Split	Unknown - Material Unknown	Unknown - Material Unknown	Not Known
25385395	--	1774 First State Blvd Wilmington, DE 19805	In Service	--	Lead Status Unknown	Split	Unknown - Material Unknown	Unknown - Material Unknown	Not Known

The screenshot shows the 'Service Lines' page with a navigation bar at the top. The 'Import Connectors' button is highlighted with a red box. The page also displays a summary of service line materials and a table of service line materials.

Service Lines

Inventory Submission Deadline No Assigned Submission Period

Service Line Materials

Total 'In-Service' Lines: 152

1 Lead 1 Galvanized 81 Non-Lead 69 Unknown

REPLACEMENTS

1. Replace a Single Service Line:

- Click on the location of the line being replaced
- Navigate to Assets Tab
- Select 'Replace Asset'
- Choose 'Replacement Type'
- Fill out the fields for a Full or Partial Replacement.
- Click 'Save Replacement'

The screenshot shows the 120Water web application interface. At the top, there are tabs for 'Locations', 'Inventory', and 'State Reporting'. Below these, the location '868 N Dupont Hwy, Dover, DE 19901' is selected. The 'Assets' tab is active, showing a list of assets and a map. A red box highlights the 'Replace Asset' button in the 'Actions' menu. To the right, a modal form titled 'Replace Asset' is shown, containing sections for 'Replacement Type & Date', 'Side Replaced & New Material', and 'Evidence & Audit Trail'.



Note: The 'Conducted By' field will auto-populate with the User name.

If different, please change!

The screenshot shows the 'Asset History' section of the 120Water application. It displays a table with the following data:

Status	Replacement	Conducted By
Completed	Replacement Jul 29, 2026	Carsen Lennon

ONGOING SUPPORT

We are here for you! Please reach out with any software questions.

120Water Help Center:

- <https://pws-hc.120water.com/pws-helpcenter>

Contact Support:

- <https://120water.com/support>
- 1-800-674-7961
- support@120water.com

 120Water™

PWS Help Center

Go to 120Water

Hello. How can we help you?



Start Here

Here you'll find information about 120Water, how you can work with us, and other FAQ's.



What's New

Check here for the latest and greatest product improvements!



Compliance Journey HQ

Your source of regulatory resources and technical platform information.



Contact Us - Support

Need assistance with your program? Fill out the form and a team member will be in touch shortly to resolve your issue.

Request Type

Please Select

First Name*

Last Name*

Email*

Street address

Phone number*

City*

State/Province

Please Select

Issue*

Details*

Submit

WHAT'S NEXT



KEEP UP THE GREAT WORK!



Inventory Data

When: NOW - 2027

What:

- Maintain your data
- Reduce 'unknowns'
- Document replacements
- Classify your Locations

Why: Baseline Inventories are due 11/1/27

Really Why: Minimize your compliance burden and do not get behind in this work!



Transparency

When: 2026

What:

- PWS PTD Live
- CCR updated
- Optional Inventory Submission

Why: Compliance

Really Why: Your role in your community matters!



Stay Connected

When: Quarterly Trainings

What:

- Sign up [HERE](#)
- Become a power user! It will bring you cost savings, operational efficiency, help with decision making, and build transparency & trust

Why: CEU credits pending

Really Why: Best in class PWS!

PWS PUBLIC TRANSPARENCY DASHBOARD

PWS PTD

Display your live inventory data on a public facing website to meet the transparency requirements of the rule.

How to Set Up your PWS PTD

- Navigate to the Account Settings Page
- Select 'Communications Management'
- Click on 'Public Dashboard'
- Fill in the fields and save!
- Email support@120water.com to turn it live



Set it up once and share it with your community equals continued transparency!

Labor Saver!

PWS PUBLIC TRANSPARENCY DASHBOARD



Dover Water Department

About this Program

We are committed to providing safe drinking water to all residents. Our dashboard provides information about lead service lines or drinking water contaminants. The results you see are a part of our lead and copper sampling program.

About this Resource

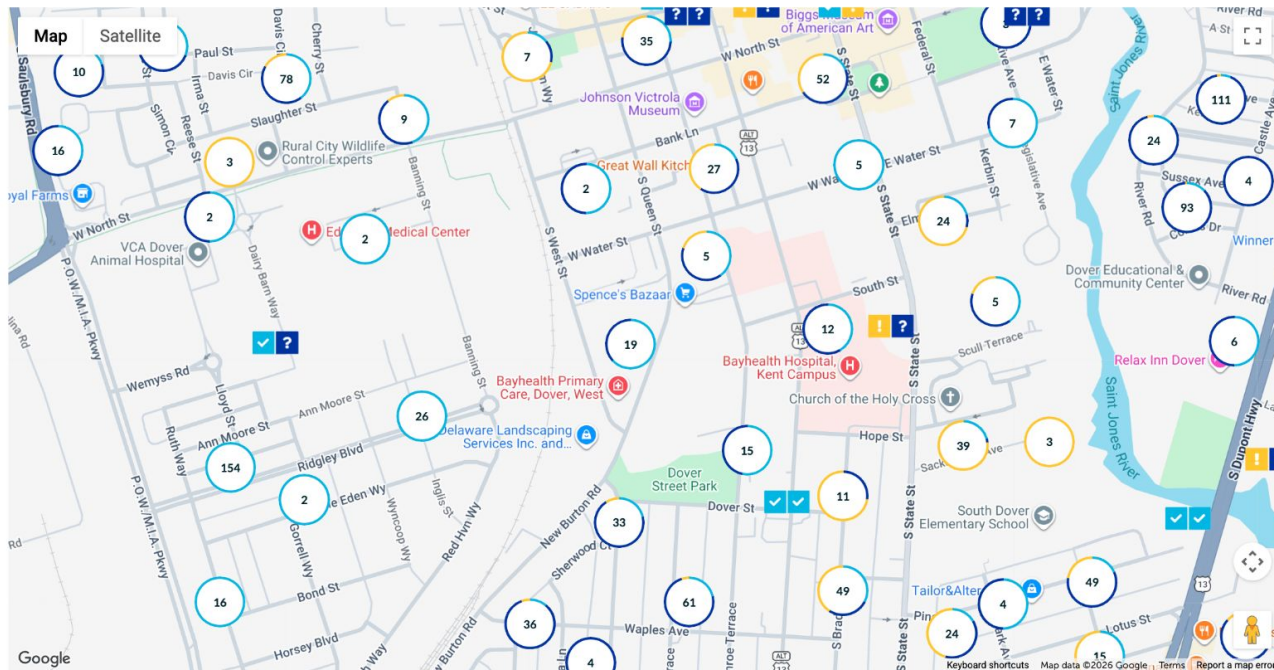
The resources have been made available by Dover Water Department - DE and its commitment to safe drinking water. Please [contact 120Water](#) for any questions.

Disclaimer

The information provided by 120Water and Dover Water Department - DE shall be used for the purpose of providing property owners and residents information regarding their water services. The data is not for commercial, legal, or other use.

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Find Service Lines



STATE PUBLIC TRANSPARENCY DASHBOARD

State PTD

ODW has published a statewide map that showcases the accepted inventory data from all water systems.

Ensure your information is accurate on State PTD

- Navigate to the Account Settings Page
- Select 'Account Management'
- Click on State Public Dashboard
- Fill in the fields and save!



Fill in your Utility URL with your PWS PTD link or your website, so the public can easily find your information.

Delaware Water System Training Schedule

~~Q1 Training: In-Person~~

~~Delaware Rural Water Conference
February 25, 2026~~

~~Q2 Training: Virtual~~

~~Wednesday, May 13 at 2pm~~

Q3 Training: Virtual

Wednesday, August 5 at 2pm

Q4 Training: Virtual

Wednesday, October 28 at 2pm



SIGN UP TODAY!

<https://120water.com/de-state-training-registration-qr/>





QUESTIONS?

THANK YOU

