



# LCRI: VERIFICATIONS AND PREPARING SCHOOL & CHILDCARE LISTS

120Water PWS Portal Training

Carsen Lennon / May 13, 2026



# AGENDA

**01** Check In

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**02** LCRI & What You Need to Know

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**03** PWS Portal: Plan & Action

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**04** Questions & Next Steps

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# INVENTORY PULSE CHECK

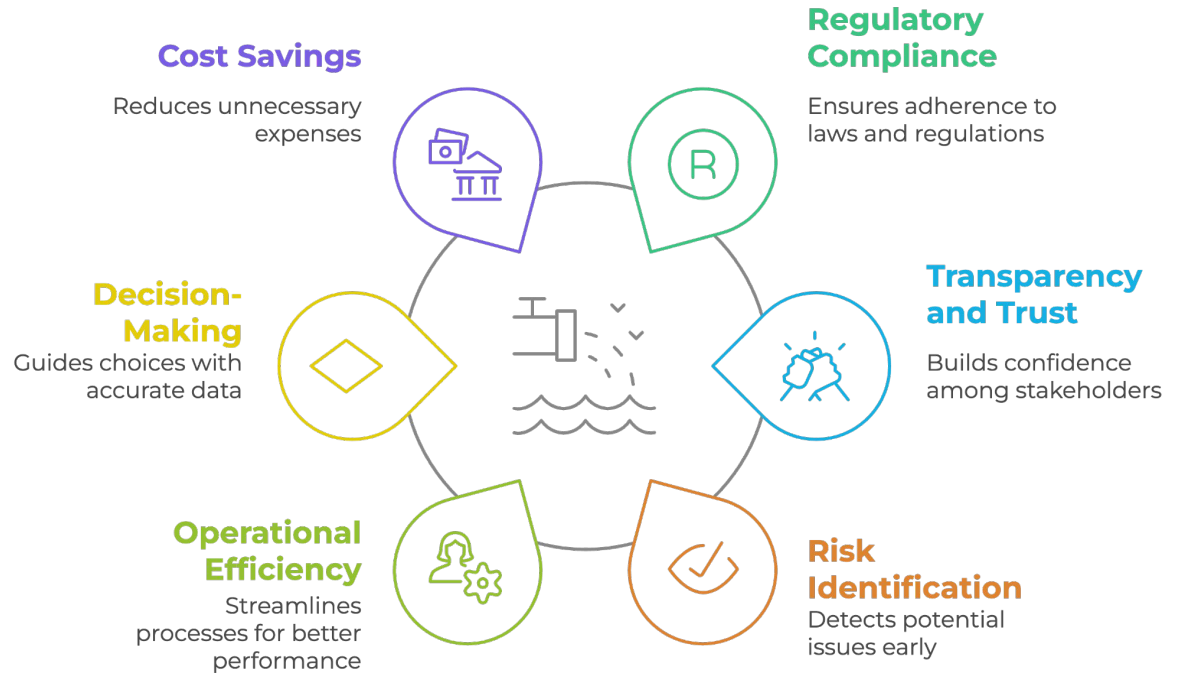
# OUR PURPOSE

120Water is the only *data management platform* purpose-built for *water quality* and *asset compliance*.

We connect **utilities** and **state agencies** in real time, ensuring data integrity and simplifying workflows.

# WHY DATA MATTERS

Capturing data is critical in the water management and compliance industry because it forms the foundation for informed decision-making, operational efficiency, regulatory compliance, and public health protection.



# WHAT'S IN IT FOR ME



1. Centralized Data
2. Jumpstart Next Steps
3. Submission Ease
4. Support Beyond Service Lines



**WHY ARE  
WE HERE?**

# NEW RULES REQUIRE NEW TOOLS



Baseline  
Inventory



Service Line  
Replacement



School & Childcare  
Testing



Risk Mitigation



Sampling and  
Monitoring



Site Assessments



Corrosion Control



Customer  
Communications



# REGULATORY TRANSITION

1991 LCR

LCRR 10/16/24

LCRI: 11/1/27

Comply with LCR until 11/1/2027, except for LCRR 1, 2, 3, and 4

1. Service Line Inventory: 10/16/24
2. Customer Notice for LSL, FTT, and Unknown: 11/15/24 & Annually
3. 24-hr public notice following Pb ALE @ ppb
4. 2025 CCR Updates: 7/1/25

Comply with all LCRI elements starting 11/1/2027



*November 2027*

# LCRI MAJOR IMPACTS

1. Add Connectors/Goosenecks to Inventory
2. Non-Lead Service Line Validation
3. Provide results to customer for ALL samples within 3 business days, after receiving results, regardless of level
4. Lowers action level to 10 ppb (from 15 ppb)
5. Offer sample for Pb in School and Childcare Facilities
6. Remove all LSL/GRR “*under your control*” within 10 years (Dec. 2037)
  - Remove regardless of P90 Pb levels
7. Compliance sampling at 100% LSL sites (if applicable)
  - Sample for Pb in 1st and 5th liter and use higher result for P90

# 2027 INVENTORY SUBMISSION SUMMARY



Baseline Inventory (including any updates to materials and connectors)



List of Schools and Childcare Facilities in the water system



Replacement Plan (if Inventory includes lead, GRRs, or unknowns)



**Annual Notices must be sent for every year there are lead, GRR, and unknown lines in the inventory**



# DE LCR WEBSITE

<https://dhss.delaware.gov/dhss/dph/hsp/odwpbcu.html>

## Office of Drinking Water

### Public Health Menu

Home

About

Services

Information

Connect

Facebook

Twitter

### Lead and Copper Rule

Lead and copper enters drinking water primarily through plumbing materials. Exposure to lead and copper may cause health problems ranging from stomach distress to brain damage. In 1991, the EPA published a regulation to control lead and copper in drinking water. This regulation is known as the Lead and Copper Rule (also referred to as the LCR).

The LCR requires systems to monitor drinking water at customer taps. If lead concentrations exceed an action level of 15 parts per billion or copper concentrations exceed an action level of 1.3 parts per million in more than 10% of customer taps sampled, the system must undertake a number of additional actions to control corrosion.

If the action level for lead is exceeded, the system must also inform the public about steps they should take to protect their health and may have to replace lead service lines under their control.

### [Delaware Lead Service Line Inventory Template for Drinking Water Utilities](#)

Lead and Copper Rule links:

- [Certification form for community water systems](#)
- [Certification form for non-community non-transient water systems](#)
- [Consumer notice for community water systems \(action level exceedance\)](#)
- [Consumer notice for community water systems \(below action level\)](#)
- [Consumer notice for non-community non-transient water systems](#)
- [Sampling plan requirements](#)
- [Sampling plan change form](#)
- [Lead and copper sampling directions for homeowners](#)
- [90<sup>th</sup> percentile calculator](#)

Lead and Copper Rule Revisions links:

- [Lead and Copper Rule Revisions Guidance Document](#)
- [EPA Developing and Maintaining a Service Line Inventory: Small Entity Compliance Guide](#)
- [EPA Fact Sheet for Developing and Maintaining a Service Line Inventory](#)
- [EPA Drinking Water Requirements for States and Public Water Systems](#)



DELAWARE HEALTH AND SOCIAL SERVICES  
Division of Public Health  
Office of Drinking Water

Office of Drinking Water  
43 S. DuPont Hwy.  
Dover, DE 19901  
p: 302-741-8630  
f: 302-741-8631

## \*REVISED Lead and Copper Rule Revisions Guidance Document

### INTRODUCTION:

The Lead and Copper Rule Revisions (LCRR) were effective on December 16, 2021. Listed below are some of the key points that all Community and Non-Transient Non-Community water systems shall prepare for to meet the requirements of the LCRR.

- Develop a service line inventory. This inventory must include information on both the water system owned and customer owned parts of the service lines. This inventory must be completed and submitted to the Office of Drinking Water (ODW) by October 16, 2024.
- Service line inventories must be made available to the public.
- PWSs that identify lead service lines as part of their inventory creation must create a lead service line replacement plan.
- PWSs that identify lead service lines must revise their sampling plans and sampling protocols.
- PWSs that serve schools and childcare facilities are to create a sampling plan to test 20% of Elementary schools and childcare facilities that they serve on an annual basis.
- PWSs must review their Corrosion Control Treatment and reoptimize if necessary. This must be done if the PWSs 90<sup>th</sup> percentile results indicate that the trigger level is exceeded.

### SERVICE LINE INVENTORY:

All Community and Non-Transient Non-Community water systems must develop an inventory to identify the materials of service lines connected to their water distribution system.

The first step in creating a lead service line inventory is to understand the definition of a lead service line. The following is ODW's working definition of a lead service line:

"Lead service line" means any pipe or portion thereof of, whether the privately owned portion, utility owned portion, or both, that is made of or contains lead that connects a water main to a building inlet up to the first shut-off valve not to exceed two feet inside the premises or to the water meter, whichever is furthest inside the Premises. For purposes of this regulation, a galvanized service line is considered a lead service line if it has ever been or is currently downstream of any lead service line or portion thereof or service line of unknown material. If the only lead piping or portion thereof serving a premises is a lead gooseneck, pigtail, or connector

# MEET THE TEAM

Party	Abbreviated Name	Role	Email / Website
Office of Drinking Water	ODW	Regulatory Questions and clarity related to Delaware-specific interpretations of the LCRI; these include but are not limited to: acceptable inventory methods, basis of material classification, field verification methods, etc.	<a href="https://dhss.delaware.gov/dhss/dph/hsp/odw.htm">dhss.delaware.gov/dhss/dph/hsp/odw.htm</a>  302-741-8630 kevin.cottman@delaware.gov
Delaware Drinking Water State Revolving Fund	DE DWSRF	Financial Questions and opportunities related to financial support (e.g., grants, loans, etc) to support the development of a system's service line inventory.	<a href="https://dhss.delaware.gov/dhss/dph/hsp/dwsrf.html">https://dhss.delaware.gov/dhss/dph/hsp/dwsrf.html</a>  302-744-4817 DHSS_DPH_DWSRF@delaware.gov
Delaware Rural Water Association	DRWA	Additional Support Delaware Rural Water is an incredible resource supporting systems with inventory related work and otherwise. Contact their team to see if there is an opportunity to inquire about some assistance.	<a href="mailto:delawareruralwater@drwa.org">delawareruralwater@drwa.org</a>  <a href="http://drwa.org">drwa.org</a>
120Water	120Water	Product & Technical Support Questions and comments related to PWS Portal, technical questions about how to log in and use the software, and how to build and manage your inventory within the platform.	<a href="mailto:support@120water.com">support@120water.com</a>  120water.com

# SCHOOL AND CHILDCARES



## *Understand the Requirements*

**When:** NOW

**How:**

- Review the [EPA Fact Sheet](#) for specific regulatory requirements.
- Understand the [SOP for 3Ts](#) and steps necessary to start your program.
- Watch the [3Ts Collection Video](#) to learn more.



## *Create Your List*

**When:** NOW - 11/1/2027

**How:**

- For schools, [Safe School Drinking Water](#) can help identify facilities already participating in sampling.
- For childcare facilities, [Dept of Ed, OCCL Site](#) can help identify registered facilities in your distribution system.



## *Determine Next Steps*

**When:** NEXT

**How:**

- **Review your options** for providing sampling to those facilities throughout the system.
- **Develop a project plan** for this type of program
- **Reach out** to ODW with any questions!



# SCHOOL TESTING IN DE

<https://publichealthalerts.delaware.gov/safe-school-drinking-water/#what-you-should-know>

## Safe School Drinking Water

The State of Delaware is doing everything it can to ensure your children and all staff in schools have safe and clean drinking water.

### Lead Sampling Test Results


#### Results of Drinking Water Sampling in Schools by District or Charter

[View Data Visualization →](#)

[View Lead Screening and Testing Information →](#)

### School Water Menu

- [What You Should Know](#)
- [Lead Screening & Testing](#)
- [Data/Sampling Results](#)
- [Lead Information ▲](#)
- [Frequently Asked Questions](#)
- [Resources ▲](#)

 [Listen](#) 

 [See the Drinking Water Sampling in Delaware Schools Summary Report here.](#) 

[Link to Interactive Mapping Dashboard](#) 

## What You Should Know

The State of Delaware is working with federal and local partners to ensure all Delaware children and school staff have safe and clean drinking water.

With the support of a grant from the federal Environmental Protection Agency (EPA), the Delaware Department of Education (DOE) and the Delaware Division of Public Health (DPH) began a sampling initiative in Delaware schools in October 2020 to identify the levels of lead within the drinking water system.

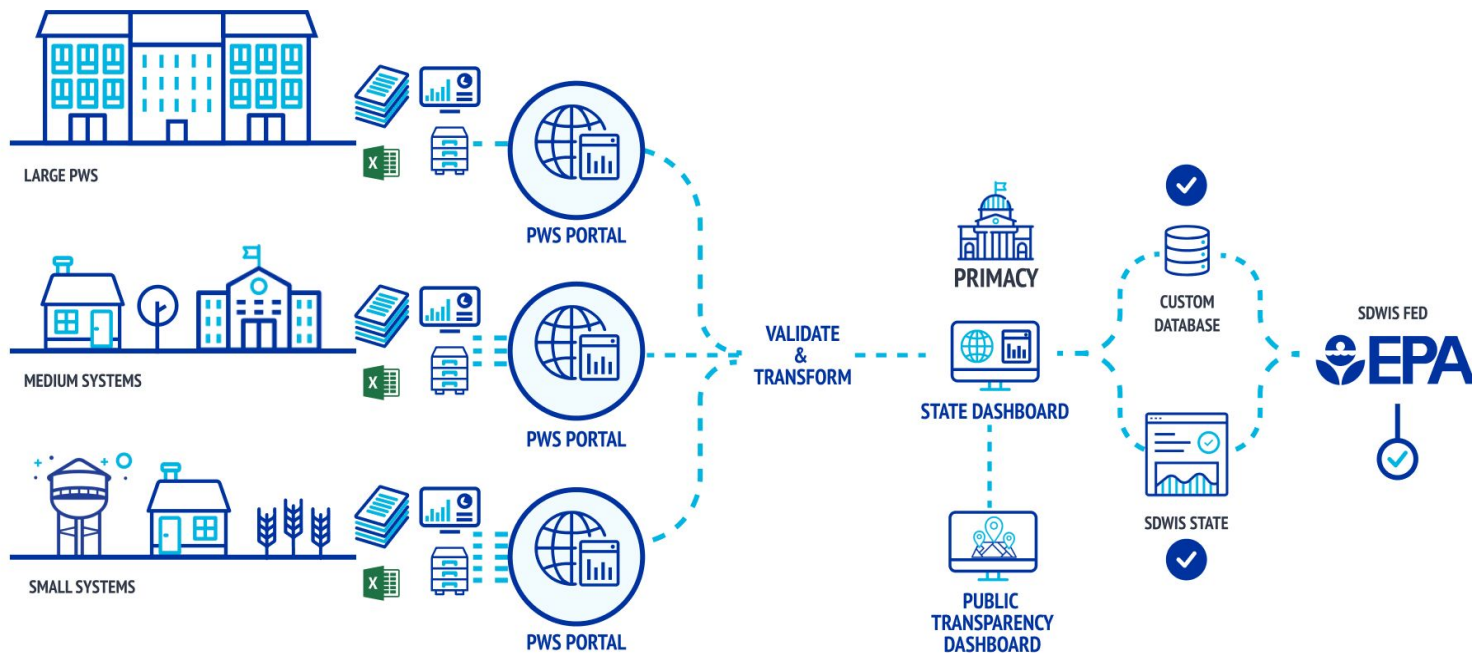




# PWS PORTAL

# HOW DOES IT WORK?

This ecosystem standardizes and streamlines data, reporting, and communication with both your primacy agency and your community.



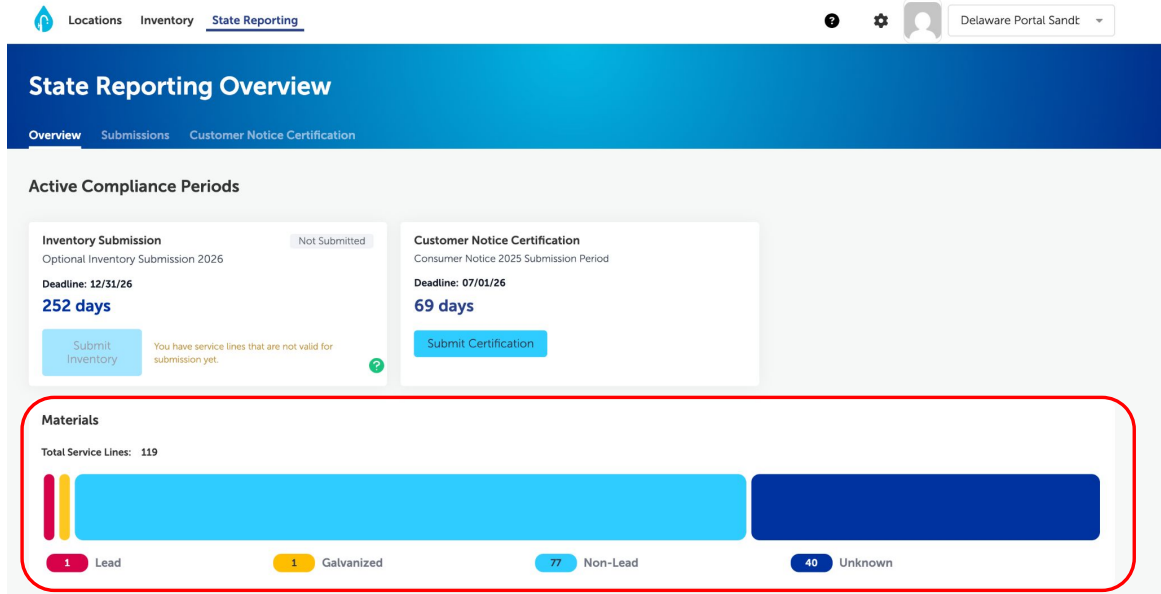
**MAKE YOUR PLAN**



# WHAT 'TYPE' OF SYSTEM ARE YOU?

## Water System types based on initial inventory:

1. All Non-Lead
2. Majority Unknowns
3. Unknowns and GRR/Lead SLs
4. All Known Lines with Mix of Materials



# THE LCRI COMPLIANCE TRAIL MAP

## Trail Length

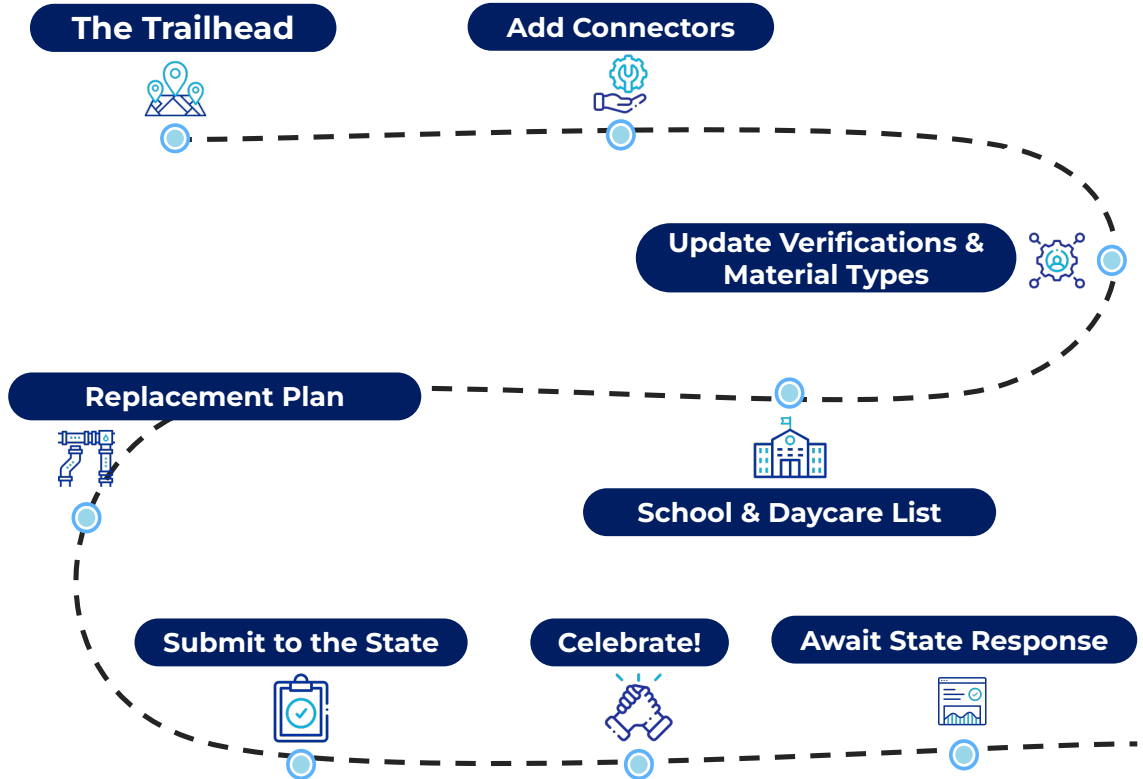
Present - Nov 1, 2027

## Estimated Difficulty

Easy with 120Water

## Elevation Change

Reaching new heights  
with LCRI Compliance



**TAKE ACTION**

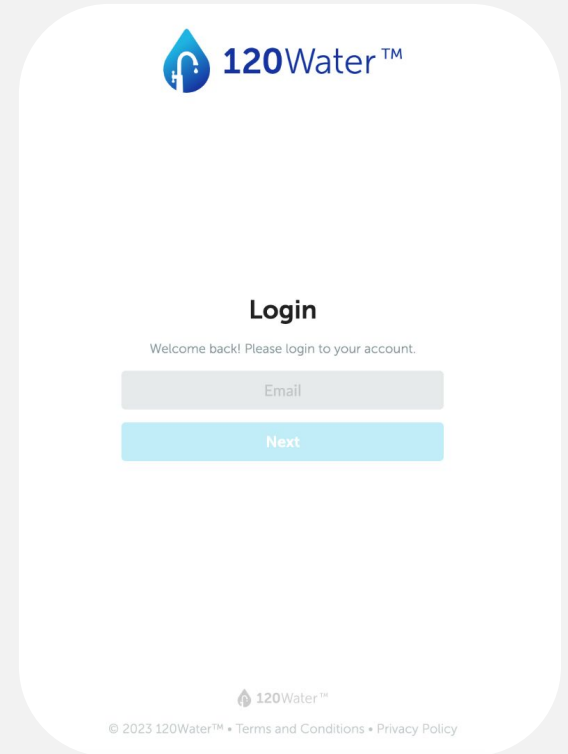




# TIME TO LOG BACK IN

1. Navigate to: <https://pws.120wateraudit.com>
2. Use your email address and password to log in. If you forgot your password, you can reset it on this page too!
3. Questions: Email [support@120water.com](mailto:support@120water.com) - Include your Name, PWS ID, and your question

[pws.120wateraudit.com](https://pws.120wateraudit.com)



# REVIEW YOUR SUBMISSIONS

Navigate to the State Reporting page:

1. Review Submission History
2. Submit Your Customer Notice Certification Form
3. Consider Submitting An *Optional* Inventory Update, if you've made substantive updates.

The screenshot shows the 'State Reporting Overview' page. At the top, there are navigation tabs for 'Locations', 'Inventory', and 'State Reporting'. The 'State Reporting' tab is active. Below the navigation, there are three sub-tabs: 'Overview', 'Submissions', and 'Customer Notice Certification'. The 'Customer Notice Certification' sub-tab is highlighted with a red box. The main content area is divided into two sections: 'Active Compliance Periods' and 'Materials'. In the 'Active Compliance Periods' section, there are two cards. The first card is for 'Inventory Submission' (Optional Inventory Submission 2026) with a deadline of 12/31/26 and 252 days remaining. It has a 'Submit Inventory' button and a note: 'You have service lines that are not valid for submission yet.' The second card is for 'Customer Notice Certification' (Consumer Notice 2025 Submission Period) with a deadline of 07/01/26 and 69 days remaining. It has a 'Submit Certification' button, which is highlighted with a red box. In the 'Materials' section, there is a bar chart showing the distribution of materials across 119 total service lines. The legend indicates: 1 Lead (red), 1 Galvanized (yellow), 77 Non-Lead (light blue), and 40 Unknown (dark blue).

# CUSTOMER NOTICE CERTIFICATION FORM

After clicking 'Submit Certification' on the State Reporting page:

- Fill it out with necessary information based on the notices you sent this Fall
- Submit to ODW by
  - **July 1st, 2026**

The screenshot displays the 'State Reporting Overview' page in a web application. The navigation bar includes 'Locations', 'Inventory', and 'State Reporting'. The user is logged in as 'Delaware Portal Sandt'. The main heading is 'State Reporting Overview', with sub-tabs for 'Overview', 'Submissions', and 'Customer Notice Certification'. The 'Customer Notice Certification Form' section contains three required text input fields: 'Full Name (First and Last)', 'Email', and 'Phone'. Below these fields is a question: 'During this submission period, by what method did you distribute notices? Select all that apply. \*'. The options are: 'Mailed with Water Bill', 'Mailed with CCR', 'Separate Mail', 'Hand Delivery', 'Email', 'Other', and 'No Notices Required'. Each option has an unchecked checkbox.

# EMAIL NOTIFICATIONS FOR SUBMISSION CHANGES

## Upcoming Submission Deadline

Hello Meena Gunachandran,

This is a reminder that your Inventory Submission for **ALFORDSVILLE WATER UTILITY** is due on **March 19, 2026 at 08:00 PM EDT**.

### Deadline Details

**Submission Period:** Inventory Sub 02/26

**Type:** Inventory

**Submission Due Date:** March 19, 2026 at 08:00 PM EDT

**Requirements:** All inventory fields must be submitted and finalized via the State Reporting page.

To complete your submission, visit your portal:

[Complete My Submission](#)

Keeping your submissions on schedule ensures compliance and supports effective communication with your State Primacy Agency.

## Notification Types

- Submission Confirmation
- Submission Status Change
- Submission Comment Added
- Submission Deadline Reminder
- Overdue Submission Reminder

## Profile Details

Update your personal profile details

**First Name**

**Last Name**

**Email**

## Email Preferences

Choose which emails you receive from 120Water. Updates apply only to you

**Unsubscribe from all emails**  
If checked, you'll no longer receive email reminders from 120Water for these items

- Submission Confirmation
- Submission Status Changes
- Submission Comments added
- Deadline Reminders / Upcoming Due Dates
- Overdue Submission Nudges

# CREATE AND UTILIZE LISTS

## Look at a View:

- Navigate to the Inventory Page
- Click on the Views button
- Select one of the premade Views to narrow down your table.

The screenshot displays a software interface with several components:

- Inventory Submission Deadline:** A dark blue card showing "252 days" remaining until "December 31st 2026". A "Not Submitted" button is visible.
- Materials:** A bar chart titled "Materials" showing "Total Service Lines: 119". The chart is divided into four categories: Lead (1), Galvanized (1), Non-Lead (77), and Unknown (40).
- Table:** A table with columns: 120Water ID, External ID, Address, LCRR Tier, and Status. It shows 100 of 124 assets. The status for all listed items is "In Service".
- Views Sidebar:** A sidebar on the right titled "Views" (highlighted with a red box) containing sections for "My Views", "Team Views", and "Platform Views".

120Water ID	External ID	Address	LCRR Tier	Status
<input type="checkbox"/>	25349417	5 S. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
<input type="checkbox"/>	25349416	7 S. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
<input type="checkbox"/>	25349415	9 S. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
<input type="checkbox"/>	25349414	2 N. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service
<input type="checkbox"/>	25349413	4 N. Bay Drive Dover, DE 19901	Insufficient Data to Calculate	In Service

## Create a new View:

- Apply a filter
  - Click on the filter option to make selections
- Apply a table update
  - Click on table icon to make changes
- Click on Views
  - Select 'Save View'
  - Name the View
  - Choose if it's for the team or just you



Soon this Views list will include School and Childcare Facilities, to help with that list creation!

# CREATE YOUR SCHOOL & CHILDCARE LIST

## Update the Location Details:

- Select the location for the property you want to update
- Click 'Edit' in the Profile section
- Select the Property Classification dropdown, then Save!

## Important Property Classifications:

- Childcare Facility
- Elementary School
- Multi-Family Residence w/ Childcare Facility
- Secondary School
- Single-Family Residence w/ Childcare Facility

## 64 Children's Place, Dover, DE 19901

Location External ID: -- Edit

**Details** Samples Communications Contacts Assets Interactions Attachments

> **Location Details** Edit

▼ **Profile** Edit

LCR Tier ⓘ	LCRR Tier ⓘ	Current LCR Sampling Site	Lead Solder
--	<b>Tier 5</b>	<b>Unknown</b>	<b>Unknown</b>
POE/POU Treatment	Property Classification	Sensitive Population	Disadvantaged Neighborhood
<b>No</b>	<b>Childcare Facility</b>	<b>Daycare</b>	<b>No</b>
Persons In The Home			
--			



Do your research! Daycares can be hard to identify. They do need to be licensed though the [OCCL](#).

# VERIFICATIONS

## How to Verify a Service Line:

- Click on the Address
- Navigate to Assets Tab
- Select 'Verify Asset'
- Fill in the required information
  - Verification Date
  - Verified By
- Select the side of the service line to verify
  - System-Owned
  - Customer-Owned
- Then click 'Next'

The screenshot displays the 120Water web application interface. At the top, navigation tabs include 'Locations', 'Inventory', and 'State Reporting'. The current location is '2 Water Avenue, Wilmington, DE 19805'. Below this, a breadcrumb trail shows 'Details', 'Samples', 'Communications', 'Contacts', 'Assets', 'Interactions', and 'Attachments'. The 'Assets' tab is active, showing a list of assets with 'Service Line - 25349422' selected. An 'Actions' dropdown menu is open, highlighting the 'Verify Asset' option. The 'Summary' section for the selected asset shows the following details:

Summary			
EPA Material Classification	Verification Status	Verification Date	
	<b>Not Verified</b>	--	
Lead Status	Ownership	Status	Service Line External ID
<b>Unknown</b>	<b>Split</b>	<b>InService</b>	--
Verified By	Last Sent On		
--	--		
Inventory Communication Sent			
<b>No</b>			

On the right side, a map shows the location in Wilmington, DE, with a red pin and a red circle highlighting the 'Verify Asset' button. Below the map, the asset ID is '25349422' and the location coordinates are '39.737419, -75.553353'. The user's name 'Delaware Portal Sandt' is visible in the top right corner.

# VERIFICATIONS

Fill in the required information:

- Material
- Previously Lead
- Verification Method
- Add Notes or the Material Classification Basis
- Click 'Finish Verification'

**Line Verification**

Verification Date \* 04/24/2026

Verified By \* Enter name

**Add Notes**

Add optional Notes

**Select the sections of the line you wish to update \***

System Owned

Customer Owned

**Add Attachment**

Drag and drop a file here or click to browse.

[Browse](#)

Only 5 files at a time

[Cancel](#) [Next](#)

**Line Verification**

**System-Owned Verification**

Material \* --

Previously Lead \* --

**Material Classification Basis**

Select

**Classification Basis Notes**

Enter classification basis notes

**Verification Method \***

--

**Add Notes**

Add optional Notes

[Back](#) [Finish Verification](#)



Be sure to Verify both sides of the service line to have a fully verified line!

# ADDING CONNECTOR INFORMATION

## Update the Connector Details:

- Click on the Address
- Navigate to Assets Tab
- Click 'Edit' in the Connectors section
- Select the Connector Present dropdown
- Fill in the information, then Save!

## Options for Connectors

- Yes
- No
- Not Known



If you have already added connector information to the 120Water platform, it will be added here.

Details - Connectors / Fittings / Other Save Cancel

**Connectors** ⓘ

Connector Present?

+ Add Connector

**Fittings** ⓘ

Fittings	Material	Fittings Verification Method
<input type="text" value="--"/>	<input type="text" value="--"/>	<input type="text" value="--"/>
Fittings Verification Date	Fittings Verified By	
<input type="text" value=""/>	<input type="text" value=""/>	

**Other**

Lead Solder	Other Lead Equipment
<input type="text" value="Unknown"/>	<input type="text" value=""/>

# PWS PUBLIC TRANSPARENCY DASHBOARD

## PWS PTD

Display your live inventory data on a public facing website to meet the transparency requirements of the rule.

## How to Set Up your PWS PTD

- Navigate to the Account Settings Page
- Select 'Communications Management'
- Click on 'PWS Public Transparency Dashboard'
- Fill in the fields and save!
- Email [support@120water.com](mailto:support@120water.com) to turn it live

## Account Settings

Account Management

Data Management

Communication Management

Notifications

PWS Public Transparency Dashboard

State Public Transparency Dashboard

### PWS Public Transparency Dashboard Settings

Save View Dashboard

Your PWS Public Transparency Dashboard is not ready!  
Contact support@120water.com to set up your PWS Public Transparency Dashboard.

**Title**  
The public-facing headline for your dashboard.

Delaware Portal Sandb

2 characters left

**Describe Your Program**  
Provide an overview of your drinking water program. This will display in the "info" panel.

We are committed to pr

769 characters left

**Contact Link**  
Provide a link for visitors to contact your Utility instead of 120Water.

https://example.com/suj

1024 characters left

Drag and drop logo here or click to browse files.

Browse

Logo should be at least 150px by 150px.  
Support file types: JPEG, JPG, PNG  
Max file size: 5.2 MB



**Set it up once and share it with your community = continued transparency! Labor Saver!**



# STATE PUBLIC TRANSPARENCY DASHBOARD

## State PTD

DHSS has published a statewide map that showcases the submitted inventory data from all water systems.

## Ensure your information is accurate on State PTD

- Navigate to the Account Settings Page
- Select 'Communication Management'
- Click on 'State Public Transparency Dashboard'
- Fill in the fields and save!

**Account Settings**

- ▶ Account Management
- ▶ Data Management
- ▼ Communication Management
  - Notifications
  - PWS Public Transparency Dashboard
  - State Public Transparency Dashboard**

**State Public Transparency Dashboard Settings** Save

These settings control the information on your Primacy Agency's publicly facing map  
State Public Transparency Dashboard URL: <https://dhss.120water-ptd.com>

**Utility URL**

This is where the public will be directed when selecting your utility from the state PTD

**Public Contact Information**

This is where the public will be directed to contact you

**Utility Address**

Ex. 3203 Fake St

**Email Address**

Ex. displayAddress@water.com

**Phone Number**

Ex. (317) 555-0123



**Fill in your Utility URL with your PWS PTD link or your website, so the public can easily find your information.**

# ONGOING SUPPORT

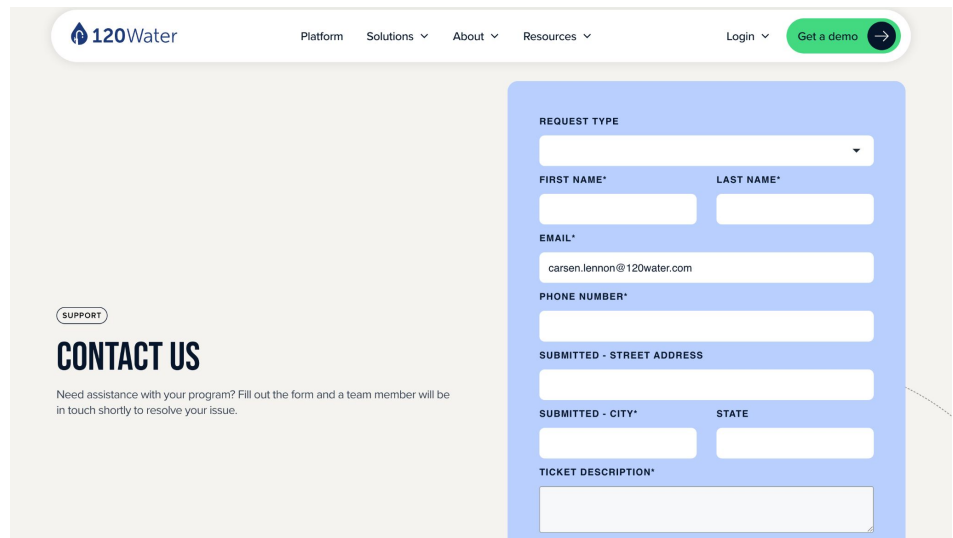
We are here for you! Please reach out with any software questions.

## 120Water Help Center:

- <https://pws-hc.120water.com/pws-helpcenter>

## Contact Support:

- <https://120water.com/support>
- 1-800-674-7961
- [support@120water.com](mailto:support@120water.com)



The screenshot shows the 120Water website header with navigation links: Platform, Solutions, About, Resources, Login, and a 'Get a demo' button. Below the header is a 'CONTACT US' section with a 'SUPPORT' tag. The text reads: 'Need assistance with your program? Fill out the form and a team member will be in touch shortly to resolve your issue.' To the right is a contact form with the following fields: 'REQUEST TYPE' (dropdown), 'FIRST NAME\*' and 'LAST NAME\*' (text boxes), 'EMAIL\*' (text box with 'carsen.lennon@120water.com' pre-filled), 'PHONE NUMBER\*' (text box), 'SUBMITTED - STREET ADDRESS' (text box), 'SUBMITTED - CITY\*' and 'STATE' (text boxes), and 'TICKET DESCRIPTION\*' (text area).



Contact Us 



The screenshot shows a dark blue search bar with the text 'How can we help you?' and a search input field containing the placeholder text 'Search for answers'. A magnifying glass icon is on the right side of the search bar.



### Getting Started with 120Water

Welcome to 120Water! Here you'll find product trainings and information on how we can support



### What's New

Check here for the latest and greatest product improvements!



### Compliance Journey HQ

Your source of regulatory resources and technical platform information.



# WHAT'S NEXT



# KEEP UP THE GREAT WORK!



## *Inventory Data*

**When:** NOW - 2027

**What:**

- Maintain your data
- Reduce 'unknowns'
- Document replacements
- Classify your Locations

**Why:** Baseline Inventories are due 11/1/27

**Really Why:** Minimize your compliance burden and do not get behind in this work!



120Water™



## *Transparency*

**When:** 2026

**What:**

- PWS PTD Live
- CCR updated
- Customer Notices & Cert Submission
- Optional Inventory Submission

**Why:** Compliance

**Really Why:** Your role in your community matters!



## *Stay Connected*

**When:** Quarterly Trainings

**What:**

- Sign up [HERE](#)
- Become a power user! It will bring you cost savings, operational efficiency, help with decision making, and build transparency & trust

**Why:** CEU credits pending

**Really Why:** Best in class PWS!

# Upcoming Software Updates



*Adding & Importing Connector data*



*Updating Service Lines and Connectors in bulk*



*Filtering for School & Childcare list creation*

# Delaware Water System Training Schedule

~~Q1 Training: In-Person  
Delaware Rural Water Conference  
February 25, 2026~~

Q2 Training: Virtual  
Wednesday, May 13 at 2pm

Q3 Training: Virtual  
Wednesday, August 26 at 2pm

Q4 Training: Virtual  
Wednesday, November 18 at 2pm



**SIGN UP TODAY!**

<https://120water.com/de-state-training-registration-gr/>





**QUESTIONS?**

# THANK YOU

